



2020 Annual Report

Letter Of Transmittal

May 10, 2021

To The Honorable Michael L. Parson, Governor of Missouri

It is our privilege to present for your review the Missouri State Highway Patrol's 2020 Annual Report.

The Patrol draws upon decades of experience and a rich tradition of integrity, professionalism, and unwavering adherence to our core values to provide a full range of service and protection to all people in this state. For almost 90 years, the Patrol has endured crises, emergencies, and challenges that consistently reveal the true quality of our people and our mission. This was especially true in 2020, as the coronavirus spread and became a pandemic.

The Patrol's employees rose to the occasion and adapted to the ever-changing recommendations of dealing with a pandemic while balancing service to the public and their personal health and safety. Face masks and social distancing became prevalent. Civilian employees began rotating between the office and teleworking. Although it became necessary to suspend driver examination and motor vehicle inspection services for a time, these services returned in a matter of weeks. Throughout the pandemic, troopers continued to enforce traffic law, investigate crimes, and serve the public. One example involved troopers being called upon to simultaneously serve in areas of civil unrest in both Kansas City and St. Louis. We have been and will remain vigilant when protecting the public's right to be heard in protest while keeping safety a priority.

In the following pages, you will find examples of Patrol employees living the agency's vision, mission, and core values during a historically challenging year. We are confident the 2020 Annual Report conveys the caliber of men and women who are your Missouri State Highway Patrol, each of whom remain proud to serve and protect the citizens of Missouri.



*Colonel Eric T. Olson
Superintendent*



*Sandra K. Karsten, Director
Department of Public Safety*

*Colonel Eric T. Olson
Superintendent*

*Sandra K. Karsten, Director
Department of Public Safety*

VISION

By excelling as a criminal justice leader in the delivery of quality services, the Missouri State Highway Patrol will ensure Missouri is a safe place to live or visit.

MISSION

The Missouri State Highway Patrol will serve and protect all people by enforcing laws and providing services to ensure a safe and secure environment.

VALUES

The Missouri State Highway Patrol believes public trust and respect must be earned and are essential to attain our vision and accomplish our mission. To maintain public trust and respect, we embrace the following values:

Integrity – Uncompromising principle; honesty; steadfast adherence to a strict ethical code.

Responsibility – Accountability; trustworthiness; use of good judgment.

Respect – Fairness without prejudice; appreciation for diversity.

Professionalism – High standards; dedicated to our mission; unified in purpose.

Compassion – Concern with human welfare; ability to appreciate feelings or emotions of others.

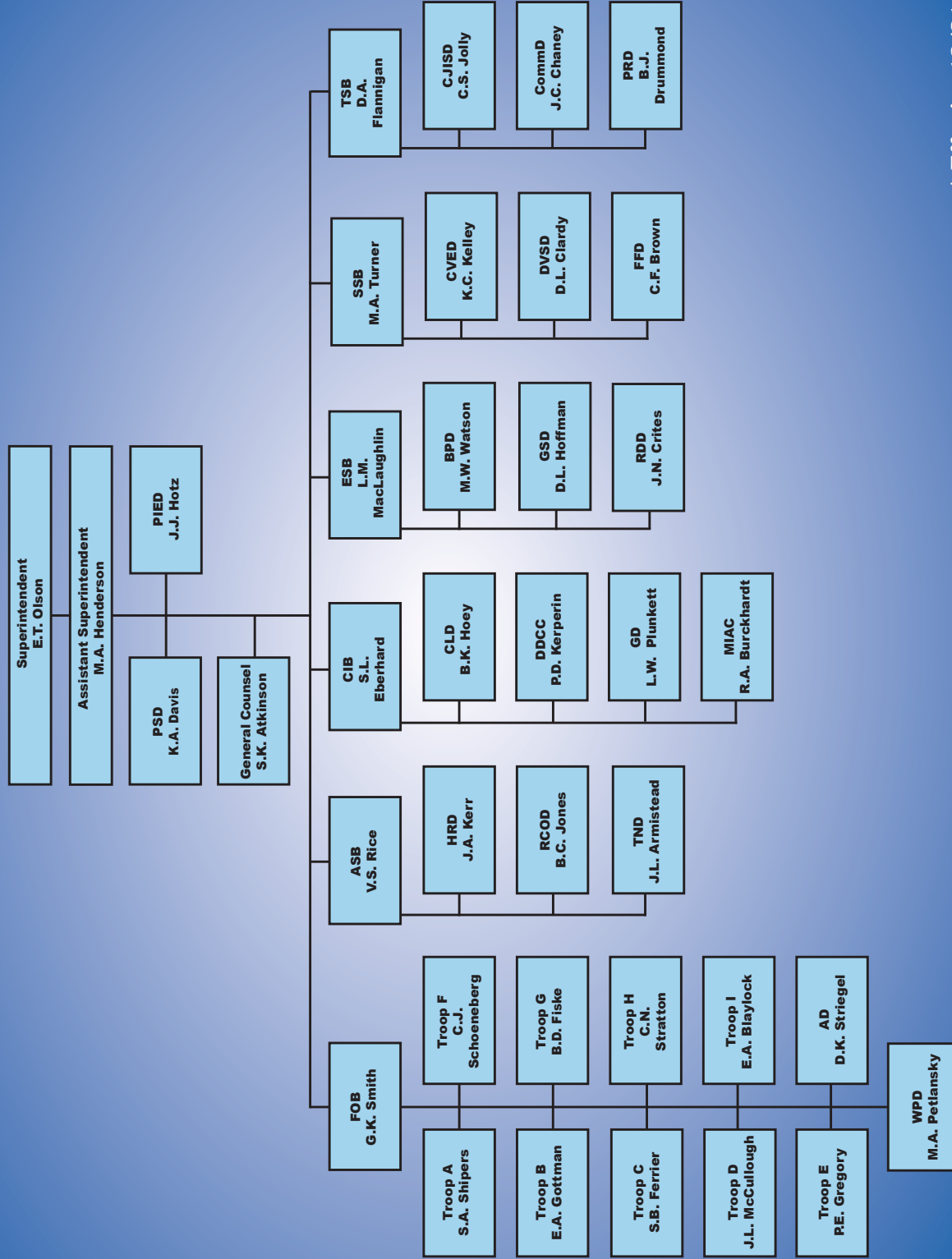
Resourcefulness – Creativity; the ability to be effective in difficult situations.

Character – We are committed to respecting individual dignity in all people and to providing services in a fair, consistent, and impartial manner to the best of our ability. As caring and innovative professionals, the men and women of the Missouri State Highway Patrol will strive to maintain a safe environment through a service orientated organization capable of addressing the most complex challenges that confront us.

Commitment – We are committed to providing services from knowledgeable, capable, and willing employees. We are committed to respecting each employee as an individual and for his or her role in the department. We are committed to maintaining a sense of pride and camaraderie within our department, and to having a workplace where employees are supportive of each other and loyal to the values and commitments of the department.



Organizational Structure



* Effective 12/31/2020

Troop Map



 **LABORATORY LOCATIONS**

 **TROOP HEADQUARTERS**

 **TROOP HEADQUARTERS & LABORATORY LOCATIONS**

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Courage & Dedication

2020 Patrol Awards

The MASTERS Public Service Award

Sergeant Andrew J. Bell, Troop A

Career Milestone

Sergeant Nicholas D. Berry, Troop B

Superintendent's Award For Excellence In Public Service

MVI Analyst Brenda J. Davis, Q/DVSD

Lifesaving Awards

Trooper Gavin C. Leach, Troop I
Trooper Aaron A. Lindley, Troop F
Trooper Addie D. Pogue, Troop C
Trooper Brock A. Teague, Troop C
Trooper Dylon M. Wyatt, Troop C
Corporal Jason A. Ashby, Q/DDCC
Corporal Bryan S. Silverthorn, Troop I
Corporal Paul V.J. Volkmer, Troop I
Sergeant Jason L. Decker, Troop C
Sergeant Douglas P. Little, Troop H
Sergeant Joseph D. Oughton, Q/DDCC
Sergeant Joseph A. Veasman, Troop F

Matilda "Tillie" Sonnen Civilian Of The Year

Temporary Building & Grounds Maintenance Linda S. Benyo, Troop G

Benjamin Oliver Booth Officer Of The Year

Sergeant Jeremy L. Weadon, Q/DDCC

Valor Award

Trooper Matthew R. Cook, Troop D

Courage & Dedication

Department of Public Safety Employees of the Month

- January 2020 (Non-Sworn) – Criminalist III Dawn R. Kliethermes (Q/CLD)
January 2020 (Sworn) – Lieutenant Darron F. Blankenship & Sergeant Greg P. Martin (Q/DDCC)
April 2020 (Non-Sworn) – Property Inventory Controller Eric S. LeCuru (Q/BPD)
April 2020 (Sworn) – CVO Sprv. II Mark D. Counts & CVO I Chris C. Close (E)
May 2020 (Non-Sworn) – Building & Grounds Maintenance Supervisor W. Curt Malzner (Q/FFD)
May 2020 (Sworn) – Corporal Patrick D. Sublette (Q/DDCC)
July 2020 (Sworn) – Trooper Jacob H. Hirner (H)
August 2020 (Sworn) – Corporal Eric T. Bartel, Corporal Dustin B. Reed, Corporal Andrew Woods (Q/DDCC)
September 2020 (Non-Sworn) – Temporary Building & Grounds Maintenance I Linda S. Benyo (G)
September 2020 (Sworn) – Sergeant Dale B. Pounds (G)
October 2020 (Sworn) – Trooper Esteban M. Reynoso (C)
November 2020 (Sworn) – Sergeant Nicholas D. Berry (B)
December 2020 (Non-Sworn) – Computer Information Technology Specialist II Drew M. Wansing
December 2020 (Sworn) – Corporal Jason A. Ashby (Q/DDCC)

Missouri State Employee of the Month

November 2020 — Trooper Esteban M. Reynoso (C)

Medal of Valor

Sergeant Shawn M. Dougherty (G)
Corporal Jason C. Kuessner (Q/DDCC)
Trooper Keaton L. Ebersold (H)

Superintendent

The Missouri State Highway Patrol is organized pursuant to Chapter 43 RSMo. The statutes within Chapter 43 RSMo established the Patrol and designated the superintendent as being in command of the agency. The superintendent performs the functions and duties prescribed by Missouri law, administrative regulations, and directives from the governor.

The Missouri State Highway Patrol command structure includes six bureaus: Field Operations, Criminal Investigation, Administrative Services, Support Services, Technical Services, and Executive Services.



Colonel Eric T. Olson

Patrol's Strategic Plan 2020-2025

Our essential agency goals are:

- Effectively and efficiently safeguard life and property.
- Provide the full range of police agency services.
- Guarantee continued protection and services by accurate forecasting and timely acquisition of critical resourcing requirements.

Accountability Project

The colonel directed his staff to develop and implement an accountability project to better communicate the Patrol's mission, values, responsibilities, and accomplishments to the public. Transparency and messaging became the project's focus. Various divisions became involved in the creation of symposiums held throughout the state, a Show-Me Integrity portal, a MSHP YouTube channel, and a new look for the Patrol's website.

Symposiums

Multiple divisions worked to create the symposiums, which went on the road in September and October. Six symposiums—one each in Kansas City, Jefferson City, St. Louis, Poplar Bluff, Springfield, and Chillicothe—explained to Missouri legislators, minority community leaders, clergy members, and elected officials Patrol policies regarding use of force situations, and provided hands-on stop and approach and MILO firearms training system experiences. The Public Information and Education, Training, Professional Standards, Drug and Crime Control divisions and the Field Operations Bureau created a joint presentation explaining Patrol policy and providing

data driven facts on use of force situations, and how they are tracked and investigated. A seventh symposium was scheduled with media representatives. (Note: COVID-19 guidelines were followed at each location.)

During the Use of Force sessions, participants learned about training, de-escalation, profiling, complaints, various use of force options, and the difference between protests and civil disturbance. The interactive use of force experience with the MILO firearms training system showed how quickly something as routine as an enforcement contact can escalate. The stop and approach exercise with role-players showed participants why training is so important and how law enforcement officers must make split-second decisions.

Each symposium concluded with a roundtable discussion between those attending and members of the Patrol's command staff.

Show-Me Integrity Portal

The Criminal Justice Information Services and Research and Development divisions designed the "Show-Me Integrity" portal. The public may enter the portal via the Patrol's website <https://statepatrol.dps.mo.gov/> and gain access to information and analysis pertaining to the agency's services and enforcement contacts. The portal went public on October 5, 2020.

There are nine areas of information within the portal. The Traffic Crashes, Training, and Careers information provides a specific location for information previously available on the Patrol's website. The remaining areas provide information not previously available via the website.

Under Policy, visitors learn about accreditation, strategic planning, and agency general orders. The Accountability section explains the purpose of the Patrol's Professional Standards Division regarding

After participants experienced the MILO firearms training system, Sgt. Aaron Griffin (Q/TND) led a discussion.



Accountability Project

allegations of misconduct. A Use of Force section defines force as stated in the Patrol's General Orders and provides statistics and analysis. Pursuits are another topic with an explanation of the Patrol's training regarding terminating a pursuit if the risk associated with continuing a pursuit outweighs the need to immediately apprehend a suspect. Statistics and analysis specific to pursuits involving members of the Patrol are made available, as is information about the Patrol's pursuit review board. In Traffic Stops, statistics regarding traffic stops conducted by troopers are provided.

The final section covers Outreach. In this area of the portal, the public sees that Patrol employees are part of their communities. For example, troopers conduct hundreds of school walk-throughs each year where students interact with them and learn important safety lessons.



This icon on the Patrol's home page takes members of the public on an in-depth "tour" of at the agency.

The Patrol's new Show-Me Integrity Accountability Portal remains prominently featured and the agency added a "What's Trending" window at the bottom of the homepage. This window provides the agency's Twitter posts, so those who do not use social media will still be able to follow the most recent agency news. The change came with a new Internet address: <https://statepatrol.dps.mo.gov/>.

Telling Its Story

The amount of time, energy, and creativity dedicated to this endeavor shows the level of importance placed on our Patrol employees connecting with the public. Prior to the project, Patrol employees showed the public who they were by performing their duties as ladies and gentlemen one contact, one *stakeholder*, at a time. The accountability project with its multi-faceted, open approach, allows the agency to not only show, but finally *tell* its story.

YouTube Channel

The Patrol commissioned a state-of-the-art video "This is your Missouri State Highway Patrol" to launch its YouTube channel. The Patrol's YouTube channel launched November 9 and will host original videos to educate the public about traffic safety, the agency, the services it provides, and show the wide variety of career opportunities with the Patrol.

A Fresh New Look

On November 19, 2020, the Patrol invited the public to visit its advanced and modernized home page. The Criminal Justice Information Services division updated the Patrol's home page making information easier to find and the home page more visually appealing.



Missouri State Highway Patrol

1.06K subscribers

SUBSCRIBED



This Is Your Missouri State Highway Patrol

Missouri State Highway Patrol · 13K views · 3 months ago



Home



Explore



Subscriptions



Library

Assistant Superintendent

All six bureau commanders, the directors of the Professional Standards Division and Public Information and Education Division, and the Patrol's general counsel report directly to the assistant superintendent. After over 32 years of dedicated service, Lt. Col. Henderson retired effective December 1, 2020.



**Lieutenant Colonel
Malik A. Henderson**

Professional Standards Division



Capt. Kirk A. Davis
Director

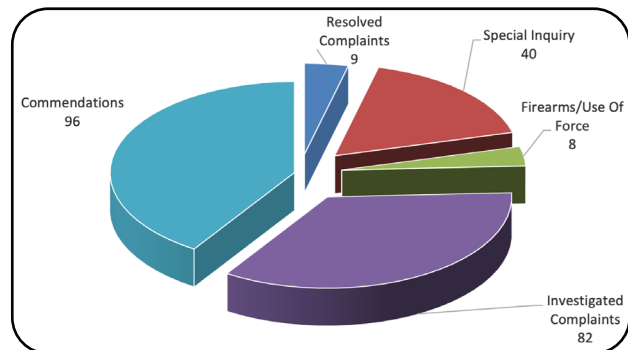
The Professional Standards Division provides management with a centralized investigative unit that conducts agencywide internal disciplinary investigations in a consistent, professional, impartial, and timely manner. The division's primary function is to ensure the integrity of the Patrol and its personnel, both commissioned and civilian employees. This is accomplished through a comprehensive and objective process of investigating allegations of employee misconduct.

The goal of the Professional Standards Division is to respond in an appropriate and timely manner to all allegations of misconduct through detailed investigations, not only to verify allegations, if true, but also to protect employees from false allegations. The division closely monitors departmental disciplinary procedures to promote uniformity and impartiality in the discipline process, identify potential problems and possible corrective actions, and safeguard the rights and due process protections of both citizens and employees. Additionally, the division recognizes employee conduct that represents the Patrol's Core Values through the issuance of formal commendations.

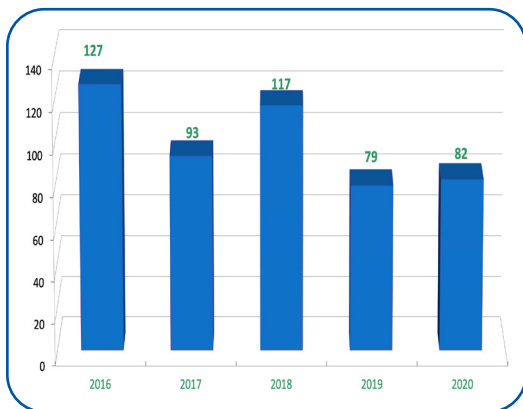
During calendar year 2020, the Professional Standards Division received 355 concerns and 96 commendations involving employees of the Patrol. Of the concerns received, 82 investigations related to issues

of misconduct were conducted, and the remaining 273 resulted in preliminary inquiries that did not merit a full investigation. Of the investigations, 13 were initiated by the public, 21 by Patrol employees, eight involved the use of deadly force, and 40 were special inquiries at the direction of the superintendent. Investigators assigned to the Professional Standards Division handled all investigations during 2020.

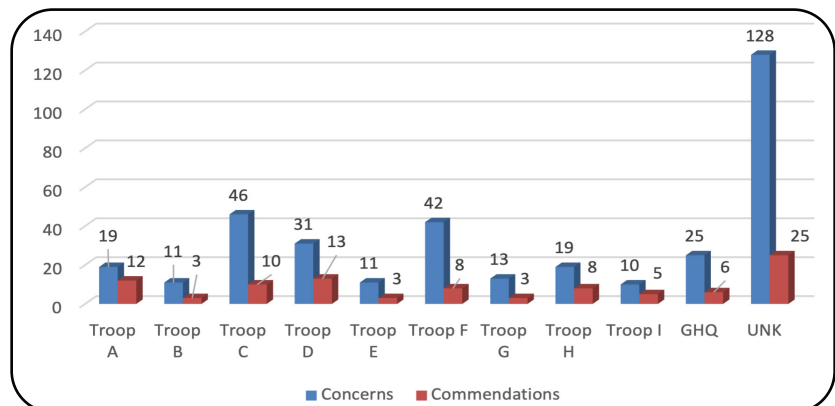
Summary Of Investigations



Complaints By Year



Reports Of Commendation/Concern



Public Information & Education Division



Capt. John J. Hotz
Director

The Public Information and Education Division issued 91 news releases and 20 sets of public service announcements during 2020. PIED also reviewed and posted on the Internet an additional 95 news releases from the 13 public information and education officers assigned to the troops and the Division of Drug and Crime Control. Seventeen brochures were reviewed and updated during 2020. The division produced a new brochure titled, "Human Trafficking: It's Real & It's Happening In Missouri."

The coronavirus led to PIEDs discontinuing safety presentations and displays to groups in the spring. Prior to this, PIEDs presented approximately 322 programs on a variety of safety topics and provided 57 displays at 2020 events. PIEDs visited 105 schools in 2020 prior to virtual learning going into effect. The public information and education officers handled 6,935 telephone contacts and 1,696 media contacts for the agency. PIEDs also communicated to the public and media regularly on their Twitter accounts.

Division Responsibilities:

- Press Conferences (organized statewide)
- Talking Points/Speeches (upon request)
- Brochures (review and creation)
- Patrol Annual Report
- Patrol News (bimonthly)
- Art Projects — 528
- Certificates/Plaques — 740
- IDs/Commission Cards — 286
- Business Cards — 1,140
- Photo Prints — 92
- Photos Taken — 4,168
- Items Engraved — 302

The Missouri State Highway Patrol communicated to 49,093 followers via 14 Twitter accounts during 2020. General Headquarters tweeted 372 times. On Facebook, 172,962 likes provided the public's positive reactions to posts. The Patrol posted 493 times on Facebook in 2020. On Instagram, the Patrol and the Academy have 9,868 and 424 followers, respectively. The Patrol launched a YouTube Channel November 9, 2020.

PIED employees have direct oversight for the Colonel Alvin R. Lubker Memorial Safety & Education Center. Due to the coronavirus, the center was closed to the public for

much of 2020. Division members created a display to tell the story of the Patrol's handling of the 1954 prison riot in Jefferson City. Another new display highlights career opportunities within the agency. Six directional speakers were installed to help contain the sound of multiple video displays. A bicycle previously used to patrol during the Missouri State Fair was added to the museum. The various mannequins displayed in a glass case were taken out and placed throughout the museum. In December, the museum was updated with new carpet, ceiling tiles, and paint.



This Facebook post about a bullet penetrating a trooper's moving vehicle and striking the face shield of his riot helmet garnered the most feedback of any post in 2020. The same was true for the related Tweet. (The trooper was ok.)

Field Operations Bureau

Major Gregory K. Smith is commander of the Field Operations Bureau with oversight responsibility for the Aircraft Division, Water Patrol Division, all nine troops, canine units, Major Crash Investigation Unit, and Special Weapons and Tactics teams, Filling a V.O.I.D. Program, and Field Training and Evaluation Program.



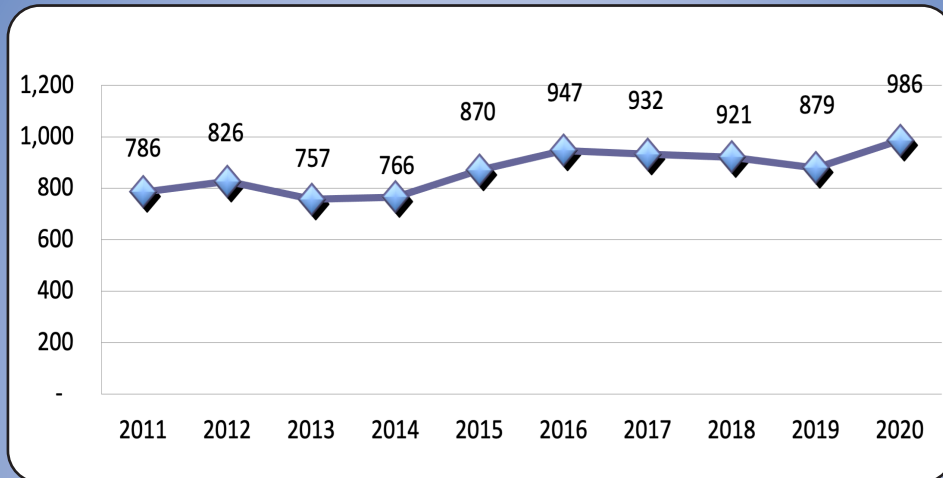
Major Gregory K. Smith



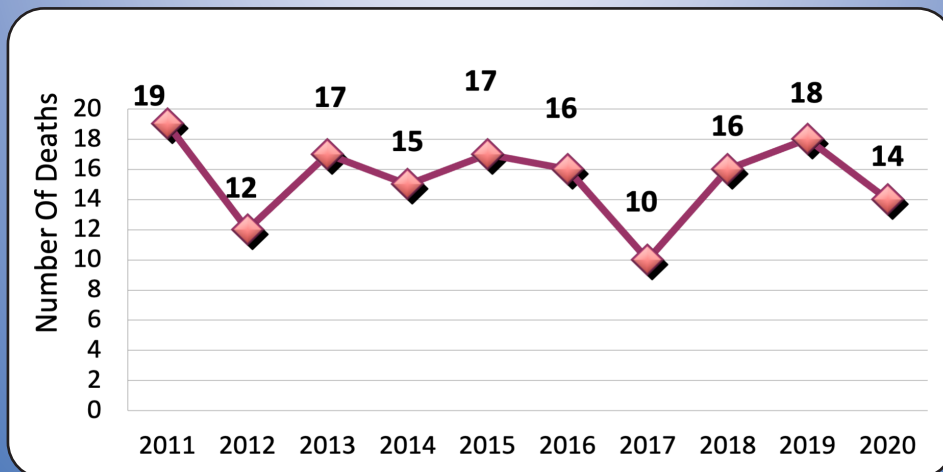
Captain Norman A. Murphy

Missouri Fatalities

Traffic Fatalities



Recreational Boating Fatalities



Enforcement Highlights

Canine (K-9) Program

The Missouri State Highway Patrol maintains eight canine units assigned throughout the state. During 2020, the Patrol received 307 requests for service. The canine teams conducted 178 vehicle searches (passenger and commercial) and 40 building searches, and conducted 39 tracks. Track incidents include the search for escapees, subjects who have fled on foot, and search and rescue efforts. The canine units conducted more than 14 public appearances/canine demonstrations throughout the state for schools and civic organizations. Seizures credited to the canine units in 2020 include: 1,425 pounds of raw marijuana, 9.4 pounds of THC concentrates, 12.1 pounds of THC edibles, 29 pounds of methamphetamine, 10,000 pills of fentanyl, as well as varying amounts of other illicit contraband. The canine units are credited with the location and seizure of approximately \$117,308 in United States currency. In addition, canine units were responsible for the recovery of 10 firearms.

Special Weapons & Tactics Teams

The Missouri State Highway Patrol's fully equipped SWAT teams are located in Troops A, C, D, and F. The teams are comprised of officers assigned to regular road duty and Division of Drug and Crime Control, and personnel from the Communications Division. In 2020, the SWAT teams answered 31 calls for service, which included five calls for negotiators. These activations included responding to barricaded suspects, high-risk search warrants, hostage situations, and manhunts. In 2020, the SWAT teams received new CORE pole cameras, replacing the previous, more than 10-year-old camera system. The teams conducted eight presentations for various civic organizations throughout the year. During 2020, the four teams had a combined total of 108 training days.

Criminal Interdiction

Criminal interdiction remains one of the Missouri State Highway Patrol's top priorities. In 2020, troopers made 233 criminal patrol stops. During these stops, 327 subjects were arrested and 667 criminal charges were sought. Not only did these stops result in the arrest of numerous felons, but also the seizure of over 4,224.6 pounds of contraband. During the interdiction stops of

2020, troopers seized 3,788 pounds of raw marijuana, 71 pounds of THC concentrates, 281 pounds of THC edibles, 61 pounds of methamphetamine, 51 ounces of cocaine, 13 pounds of fentanyl, 5.8 pounds of heroin, 1,149 tablets of ecstasy, 11,375 narcotic pills, 13 ounces of psilocybin mushrooms, 70 weapons, and \$1,060,989 in United States currency.

Motorcycle Unit

The motorcycle program has two units each in Troops A, C, D, and F. The motorcycle unit supports the primary mission of the Missouri State Highway Patrol through strict enforcement of traffic laws related to crashes. In 2020, the combined motorcycle unit provided 42 escorts throughout the state and assisted in over eight public information displays. Members of the motorcycle unit were assigned to over 380 hours of special enforcement projects, which included hazardous moving, speed, and seat belts. Motorcycle unit members assisted with numerous construction zone enforcement projects throughout the state. During 2020, the unit accounted for 5,711 enforcement contacts, which resulted in 5,317 arrests.

Driving While Intoxicated Enforcement Projects

The Patrol's driving while intoxicated enforcement projects are funded by a grant from the National Highway Traffic Safety Administration through the Missouri Department of Transportation, Traffic and Highway Safety Division. In 2020, the Patrol conducted 89 DWI saturations throughout the state. During the DWI saturations, troopers contacted 2,819 drivers, issued 1,833 traffic citations, and arrested 139 drivers for being impaired. In addition to the traffic arrests, troopers made 199 misdemeanor arrests and 91 felony criminal arrests. The Patrol conducted 14 DWI Wolfpack projects throughout the year in Troops A, C, D, and F. During the DWI Wolfpacks, troopers contacted 2,203 drivers, which led to 1,446 traffic arrests, including 295 impaired drivers. In addition to the traffic arrests, troopers made 452 misdemeanor arrests and 65 felony criminal arrests.

Operation C.A.R.E.

The Missouri State Highway Patrol participates in the Operation Crash Awareness Reduction Effort program,

Continued on the next page.

Enforcement Highlights

both on a national level and within the National Highway Traffic Safety Administration's Region VII. C.A.R.E. operations were conducted on all major highways throughout the annual holidays, as well as during All-American Buckle-up Week and the C.A.R.E. Life Saver Weekend. In 2020, troopers with the Missouri State Highway Patrol stopped 50,126 violators, made 901 DWI (alcohol/drug) arrests, issued 14,905 citations for speed, made 5,284 seat belt arrests, issued 206 child restraint citations, and made 2,904 drug violation arrests during the designated C.A.R.E. periods. Troopers also assisted 8,682 motorists and investigated 2,678 crashes during C.A.R.E. operations.

Major Crash Investigation Unit

The Patrol's Major Crash Investigation Unit is comprised of four teams with offices in Higginsville, MO, Warrenton, MO, Rogersville, MO, and Jackson, MO. Each team is assigned four troopers for a total of 16 full-time crash investigators. The MCIU provides assistance and is available for consultation for members of the Patrol. The cash teams frequently support other agencies by mapping both crash and homicide scenes, completing crash data retrieval system downloads, and providing photographs of crash scenes.

The following details represent the number of crashes reconstructed by each team: Team 1, Higginsville — 25; Team 2, Warrenton — 45; Team 3, Rogersville — 24; and Team 4, Jackson — 25. MCIU personnel completed 354 technical supplements and assisted the Division of Drug and Crime Control with 28 crime scene investigations in 2020.

As technology continues to advance, MCIU investigations have evolved and progressively become more complex. Additional strains on the MCIU have become more prevalent as members balance the need for specialized training, maintaining a high level of proficiency, and incorporating advanced technology into crash investigations. In 2020, each team was assigned a Berla iVe system to capture vehicle telematics and other critical information from vehicle infotainment systems. Eight members completed extensive training and began using this equipment to enhance their investigations. Additionally, five Ford Transit Vans were purchased and equipped to meet the expanding crash team needs. These vans provide easy access to their equipment and maintain the integrity of the equipment in

a controlled environment by eliminating exposure to the elements.

Click It Or Ticket

The Click It or Ticket operation is an occupant protection Selective Traffic Enforcement Program. During 2020, the Missouri State Highway Patrol utilized several types of enforcement projects to enhance public awareness and educate drivers about the hazards of not wearing safety belts. Maintaining a high visibility during these operations was instrumental for increasing public awareness and affecting increased seat belt usage. Traffic stops during these campaigns resulted in the following arrests:

- 2,413 Seat Belt
 - 73 Child Restraint
 - 275 DWI
 - 5,291 Speed
 - 6 Careless & Imprudent Driving
 - 12 Following Too Close
 - 312 Non-moving violations
 - 770 Misdemeanor Drug violations
 - 91 Other Misdemeanor violations
 - 220 Felony Arrests
 - 163 Driver License violations (No DL, DWS/DWR)
- Additionally, 21,572 warnings were issued.

Filling a V.O.I.D. (Victims Of Impaired Drivers)

The Missouri State Highway Patrol remained committed to assisting victims of DWI-related crashes through the Filling a V.O.I.D. program. Troopers provided the first line of communications to the victims and their families. Following their contact, a Patrol civilian victim advocate facilitated communications and helped victims and their families obtain assistance from victim service providers. During 2020, the Patrol provided assistance to 15 children, 119 adults, and 21 elderly crime victims.

Operation Dry Water

The Patrol's marine enforcement troopers took part in Operation Dry Water, a national crackdown on impaired boaters July 3-5, 2020. Troopers arrested a total of six people statewide for boating while intoxicated, contacted 588 vessels and 3,790 boaters, and issued 116 boating violation summonses and 1,110 warnings.



Troop A

Organized in 1931. • Located in Lee's Summit, MO. • Serves 13 counties.



Capt. Scott A. Shippers
Commanding Officer

On Wednesday, February 5, 2020, nearly 100 Patrol personnel were assigned to the 2020 Kansas City Chiefs Super Bowl Victory Parade in downtown Kansas City, MO. At the request of the Kansas City (MO) Police Department, the Missouri State Highway Patrol assisted with traffic control and related duties during the parade. Troopers handled governor security, operations center coordination, undercover surveillance, reuniting lost children with their parents, providing first aid, being observant of suspicious behaviors, and most importantly, officer presence. The Patrol collaborated with nearly 20 different agencies during the event. Communications personnel ensured our troopers could communicate with each other and representatives from the various agencies. Due to the scope of the event, interoperability was vital for the safety of the citizens and the officers assigned to the detail.

In May and June 2020, Troop A enforcement personnel assisted the Kansas City Police Department with civil unrest.

In August 2020, the American Association of Motor Vehicles Administrators named Corporal C. Nate Bradley as the recipient of the Fraud Protection and Detection Award. This award recognized the efforts of Cpl. Bradley to thwart motor vehicle theft and fraud. During one specific case, Cpl. Bradley's expertise helped law enforcement in multiple states connect suspects to over 200 stolen high-end vehicles. Discoveries made during this investigation identified significant loopholes within the titling process in Missouri and Kansas, which both states then addressed.

On October 2, 2020, the 26th Annual Corporal Michael E. Webster Blood Drive welcomed 35 donors, all donating to honor his memory.

The 18th Annual Trooper Michael L. Newton Toy Drive resulted in over \$23,000 of toys being delivered to the children at the Ronald McDonald House, the University of Kansas Medical Center, and Hope House of Kansas City. Monetary donations made it possible for volunteers to provide three separate meals for families staying at the Ronald McDonald House.

The Troop A Support Enforcement Interstate Zone's interdiction efforts resulted in the arrest of 98 people for 168 criminal offenses and the seizure of the following drugs and weapons:

- 1,995 pounds of marijuana
- 12 pounds of marijuana edibles
- 6 pounds of methamphetamine
- 11 weapons

In 2020, Troop A enforcement personnel actions resulted in the following:

- 32,230 Citations
- 1,051 DWI/BWI Arrests
- 2,257 Drug Arrests
- 56,485 Warnings
- 4,657 Crashes Investigated

Troop A commercial vehicle inspectors, commercial vehicle officers, and CVETs conducted 5,978 inspections resulting in 1,824 out-of-service violations and 9,579 safety violations.

Troop A motor vehicle inspection unit examined over 6,000 vehicles, 2,679 school busses, and recovered 141 stolen vehicles. Troop A driver examiners administered 113,825 written tests and 38,193 skills tests.



Cpl. Nate Bradley (A) accepts the AAMVA Fraud Protection and Detection Award from Captain Scott Shippers (A).



These young Chiefs fans were excited to meet Tpr. Mike Owens (A) during the team's Super Bowl Victory Parade in Kansas City.

Several troopers attended a memorial dedication recognizing fallen law enforcement officers from the greater Kansas City region.





Troop B

Organized in 1931 • Located in Macon, MO. • Serves 16 counties.



Capt. Erik A. Gottman
Commanding Officer

On March 4, 2020, an Air Evac helicopter from Kirksville made an emergency landing just outside of Clark, MO. Assistant Chief Operator Justin Parks was off duty and observed the incident. Chief Parks called in the incident and went to the scene. MU Healthcare responded to the scene and finished the patient transport which had been on board Air Evac. Also during 2020, Assistant Chief Operator Parks helped a choking victim while off duty at the Macon McDonald's.

On April 7, 2020, it was announced Troopers Trent J. Haley, Riley D. Johnson, and Chris R. Kottwitz were named Top Enforcers for the agency for 2019. These statewide work recognition awards cover the areas of felony arrests, controlled substances arrests, driving while intoxicated arrests, and boating while intoxicated arrests. Tpr. Haley was recognized for making 37 felony arrests. Tpr. Johnson was recognized for making 251 drug arrests. Tpr. Kottwitz was recognized for making 193 drug arrests.

Captain James E. Wilt retired as commanding officer of Troop B on August 1, 2020. Lieutenant Erik A. Gottman was promoted to captain and named commanding officer of Troop B.

Sergeant Nicholas D. Berry accepted the Department of Public Safety's Sworn Employee of the Month award for November 2020. He was recognized for exceeding 1,000 DWI arrests in his career.

Trooper Donald P. Borgmeyer accepted the Quincy Exchange Club's 2020 Law Enforcement Officer of the Year Award for 2019. Tpr. Borgmeyer accumulated 755 arrests and 1,474 warnings while assigned to Zone 5. Of the arrests, 13 were driving while intoxicated and 34 were for drug violations. He also made 16 felony arrests and 400 seat belt arrests, and investigated 28 traffic crashes.

During 2020, Troop B

(l to r) Cpl. Darren Mueller, Macon County Deputy Sheriff Tyler Hendricks, Sgt. Eric F. Brown, and Sgt. William R. Koch drag a pond while searching for a missing person.



officers made 454 driving while intoxicated arrests and 765 drug arrests. There were 34 traffic fatalities, one boating fatality, and four drownings in Troop B.



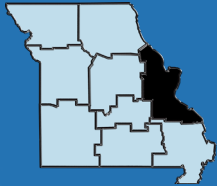
Troopers assisted at a residential fire in Renick, MO.



Cpl. Darren Mueller speaks to KTVO prior to the July Fourth holiday weekend.



This severe storm rolled through Randolph County on May 25, 2020.



Troop C

Organized in 1931 • Located in Weldon Spring, MO • Serves 11 counties.



Capt. Stephen B. Ferrier
Commanding Officer

On May 11, 2020, members of Troop C and local police agencies provided a “drive-by birthday parade” for MSHP retired Major Francis A. “Bud” Jones, who was celebrating his 99th birthday. After serving in the Army Air Corps during World War II, he flew as a civilian before joining the Missouri State Highway Patrol. Major Jones was a member of the 11th Recruit Class in 1949. He served in Troop C, Troop F, and General Headquarters, including years as the Patrol’s pilot. Major Jones retired in 1981.

Troop C continued active enforcement as part of the St. Louis City detail, with officers assigned throughout the week and peak travel times, focusing on traffic enforcement on highways within the city limits of St. Louis. In addition, three Troop C members were assigned to the “St. Louis ShotSpotter Detail.” This detail was created to assist the St. Louis Metropolitan Police Department with their response in detecting gunfire occurring in the city of St. Louis as part of a co-operative aggressive approach to reducing violent crime in that area.

As tensions flared nationwide, several situations of civil unrest occurred in the Troop C area, with numerous requests for assistance from area police agencies. These organized protests and demonstrations resulted in damage to public and police property, and injury to citizens and first responders. The unrest resulted in activation of the Troop C Mobile Field Force and Troop C SWAT team. Other troops provided mobile field force and SWAT support to address the unrest, destruction, and looting.

On October 28, 2020, Trooper Esteban M. Reynoso accepted the Department of Public Safety Sworn Employee of the Month for his fine investigative work after he found a malnourished boy wandering on a rural roadway in St. Charles

County. His diligence and persistence in conducting the investigation resulted in felony abuse charges against the child’s parents for allegedly handcuffing the boy to a bed and physically abusing him.

During 2020, Troop C took an aggressive approach to the increase in fatal traffic crashes. Zone sergeants identified significant contributors and common trends in their areas and developed targeted enforcement actions to combat the rise in fatalities. The Troop C public information and education officers worked in partnership with the Illinois State Police to create and distribute public safety programs, videos, and PSAs focusing on safe driving habits.

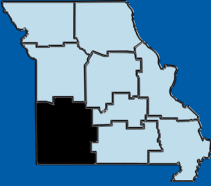
Troop C conducted weekly enforcement details on highways in the city of St. Louis as part of a special detail.



Capt. Stephen Ferrier conducted briefings before each of the Mobile Field Force operations responding to civil unrest in the Troop C area.



The Troop C public information and education officers conducted a joint media blitz with Illinois State Police officers to show our cooperative effort to combat hazardous driving through the holidays.



Troop D

Organized in 1931 • Located in Springfield, MO • Serves 18 counties.



Captain Justin L. McCullough
Commanding Officer

An increase in traffic crash fatalities dominated the news across the state in 2020. The Troop D area experienced an eight percent increase in fatalities. However, this was below the statewide increase of 10%. Statistics consistently indicated excess speed and lane violations were major contributing factors to fatal crashes. Troopers saw a dramatic increase in people driving more than 26 miles per hour over the speed limit. It is possible the decreased traffic volume on the roadways due to COVID-19 restrictions enticed people to drive much faster.

On August 5, 2020, the National Association of State Boating Law Administrators honored Corporal Robert R. Wilkins by naming him the “Missouri Boating Law Enforcement Officer of the Year.” Cpl. Robert Wilkins was recognized for his outstanding performance and achievements in the field of boating safety, education, and innovation, and for his past heroic efforts. Additionally, Cpl. Wilkins was instrumental in procuring swiftwater rescue throw bags for numerous road troopers to use in dangerous flooding situations.

On June 22, 2020, we said goodbye to K9 Cuba. It was an emotional day for Troop D and Cuba’s handler, Trooper W. Ryan Zeller. Cuba was diagnosed with terminal cancer, and on his final day, he was surrounded by Ryan’s family, co-workers, and many community members. He spent most of his time on the water with Ryan, but he also performed many school and business presentations. One of the most memorable occurred when Cuba fulfilled the wish of a young girl with terminal cancer. Her wish was to meet a patrol dog. Cuba stepped up and made that wish come true. Cuba made a very positive impact on the lives of those he contacted.

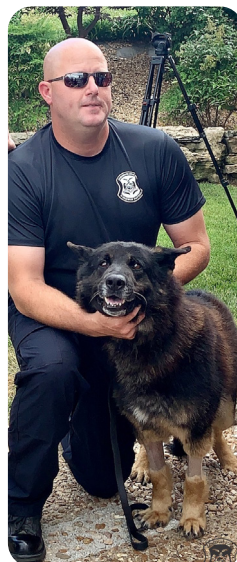
Contract Freighters Inc. of Joplin, Missouri, generously donated \$15,000 to Troop D to purchase emergency response equipment. The donation allowed the Patrol to purchase a new inflatable boat capable of swiftwater rescues. “This type of boat makes our job so much easier and safer,” said Sergeant Walter L. Burr, Troop D marine operations. “We have used boats like this in the past to make swiftwater rescues. During one such rescue, the side of the boat got punctured and we were still able to finish the job and make it safely back to shore.”

Retired Lieutenant Terry R. Moore coordinated an effort to purchase and erect a memorial to honor the Troop D troopers killed in the line of duty. The memorial was purchased with monetary

donations received solely from retired Patrol employees. The memorial stands at the entrance of Troop D Headquarters. Made of brilliant, black granite, the memorial includes pictures of Troop D’s five fallen troopers, a large Patrol emblem, and the engraved words “Forever Serving Through Sacrifice” and “Honor Through Remembrance.”



Contract Freighters Inc. of Joplin, MO, provided the funds to purchase an inflatable boat.



The Troop D family and community said farewell to K-9 Cuba in 2020. He is pictured here with his handler, Tpr. Ryan Zeller.



Patrol retirees donated the funds needed to create this special memorial honoring Troop D troopers who died in the line of duty.



Troop E

Organized in 1931 • Located in Poplar Bluff, MO • Serves 13 counties.



Capt. Philip E. Gregory
Commanding Officer

The coronavirus impacted many agencies in 2020; however, Troop E employees rose to the challenge and continued to serve the citizens of Southeast Missouri.

In April, a memorial honoring troopers who paid the ultimate sacrifice while assigned to Troop E was installed.

Commercial Vehicle Supervisor II Mark D. Counts and Commercial Vehicle Officer I Chris C. Close were named the DPS Employee of the Month for April 2020, for their lifesaving actions at the E3 scale house. CVO Counts stopped a truck for a random inspection. Shortly thereafter, the driver collapsed. Without the proper use of an AED, CPR and the quick actions that CVO Counts and CVO Close took, Mr. Lutes would have lost his life. This incident led to AED units being placed in all Troop E weigh stations.

Troop E officers assigned to Mobile Field Force teams responded to Iron, Madison, and St. Charles counties, and to the city of St. Louis for civil unrest. Officers assisted local authorities in maintaining peace on three separate occasions. Officers maintained a safe and secure environment while protecting the public's rights of free speech and to peaceably assemble. No injuries, property damage, or arrests were reported during the protests.

The Sikeston Regional Chamber of Commerce selected Trooper Taremba Karizamimba as their officer of the year. Tpr. Karizamimba displays the core values in every facet of his job.



These two photos show the new memorial installed at Troop E Headquarters honoring officers from the troop who were killed in the line of duty.



Lt. Col. Malik Henderson presents a DPS Employee of the Month award to CVO I Chris Close.



CVO Sprv. II Mark Counts accepts his DPS Employee of the Month award from Lt. Col. Malik Henderson.





Troop F

Organized in 1931. • Located in Jefferson City, MO. • Serves 13 counties.



Capt. Corey J. Schoeneberg
Commanding Officer

The coronavirus pandemic evolved and brought many challenges and new ways of doing business. Personal protective equipment became a standard and social distancing reshaped the workplace for many Troop F employees. However, employees performed their duties with professionalism and compassion, and maintained the highest level of service and protection.

On August 2, 2020, Montgomery County experienced a massive train derailment near Missouri Highway WW in New Florence, MO. Troopers responded and handled the investigation. Fortunately, no one was injured, and no hazardous materials were involved.

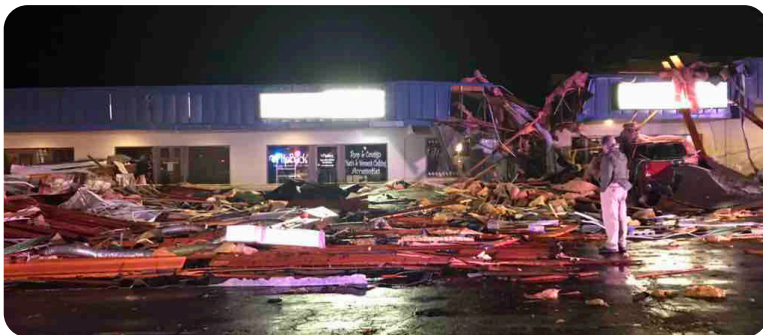
On August 16, 2020, a small plane carrying a husband and wife from Mount Pleasant Hill, Iowa, crashed not far from the Grand Glaize Airport in Osage Beach, MO. The plane burst into flames upon impact and both occupants were killed. On August 17, 2020, less than 24 hours after the fatal plane crash in Osage Beach, a second aircraft crashed into the Lake of the Ozarks. The pilot, who sustained minor injuries, ditched the plane into the lake after the engine cut out. Troopers responded to both incidents and handled both investigations.

On September 1, 2020, Sergeant Steven B. Johnson stopped a vehicle for following too closely on eastbound Interstate 70 at the 101-mile marker in Cooper County. A probable cause search of the vehicle revealed 150 pounds of marijuana packaged in one-pound bags.

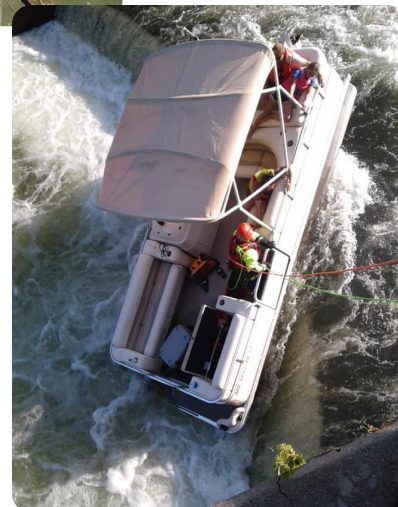


On September 5, 2020, Troop F officers responded to a residence for a domestic disturbance near Rocky Mount, MO, in Miller County. An injured woman was safely removed from the residence, but unfortunately, she died after arriving at the hospital. While officers were in the residence, the armed suspect barricaded himself along with a hostage in a back bedroom. Troop F SWAT responded to the scene. Negotiators established phone contact with the suspect and attempted to get the hostage released. After several hours of intense negotiations, it was learned the elderly hostage was being assaulted. Troop F SWAT made entry into the house and rescued the hostage. The suspect was taken into custody and charged with first degree murder, first degree domestic assault, kidnapping, burglary, and unlawful use of a weapon.

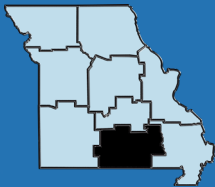
On August 17, 2020, a semi-truck hauling approximately 40,000 pounds of feed attempted to cross a bridge regulated for 10,000 pounds. The bridge collapsed into the Maries River; the driver escaped without major injuries.



On November 14, 2020, the King's Plaza shopping center in Osage Beach was struck by straight-line winds, estimated to be over 70 mph. Numerous businesses in the area were damaged; fortunately, nobody sustained any serious injuries.



On September 27, 2020, a pontoon boat became stuck in the Lock and Dam on the Osage River, leaving its operator and passengers stranded in a fast-moving current. Three occupants were rescued from the boat with the help of the Jefferson City Fire Department.



Troop G

Organized in 1946 • Located in Willow Springs, MO • Serves 9 counties.



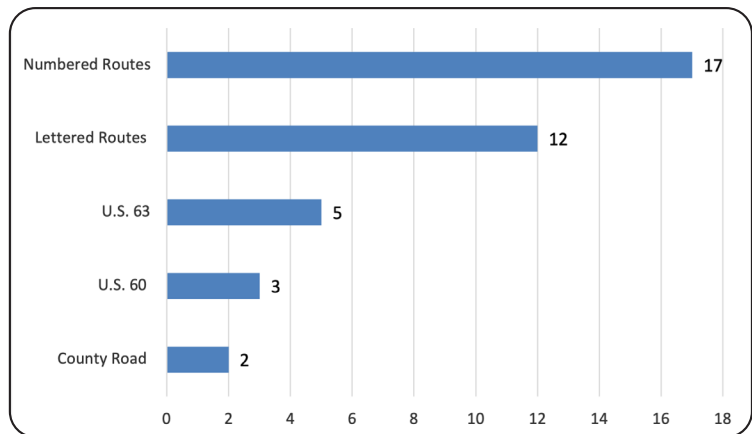
Capt. Bruce D. Fiske
Commanding Officer

In 2020, Troop G and Troop I participated in a pilot project to determine the feasibility of remotely dispatching calls for one troop through another. The operational details of the project involved forwarding all Troop G calls during off-peak hours to Troop I communications. Troop I communications then dispatched Troop G troopers to those calls. Initial results of the project appeared promising, and the project continued through April 2021.

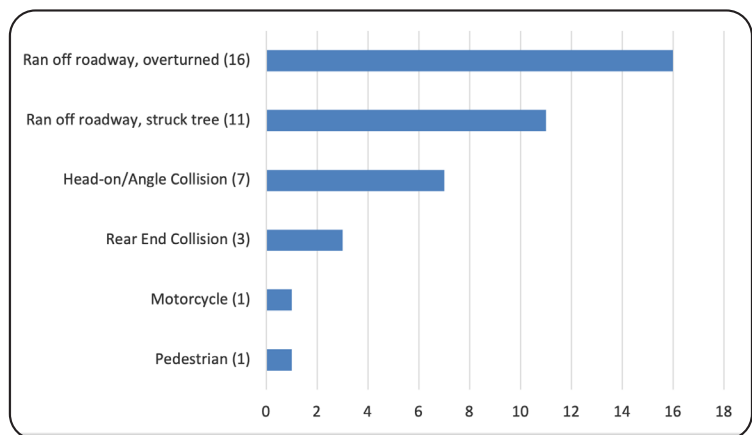
The Missouri Department of Public Safety recognized two Troop G employees. Sergeant Dale B. Pounds accepted the DPS Sworn Employee of the Month and Temporary Building, and Grounds Maintenance Linda Benyo accepted the Non-Sworn Employee of the Month for September 2020. Sgt. Pounds' attention to detail and initiative while patrolling Missouri roadways led to a consent search of a driver's cell phone. The following forensic examination found the driver's phone contained 1,862 images of child pornography. The driver, a registered sex offender, was arrested. Ms. Benyo was honored for her amazing work-ethic, dedication, and resourcefulness during the height of the coronavirus pandemic. She created a sanitization schedule that meant she would have to work seven days a week, constantly cleaning and sanitizing essential areas of the troop. She did this for 46 consecutive days. During this period, in the height of the pandemic, not a single Troop G team member contracted the COVID-19 virus or any other illness.

Troop G was not spared the challenges of traffic enforcement related to the pandemic. Traffic crash analysis in Troop G demonstrated our deadliest month was in June following the shutdown. Statistics showed fatal crashes in the Troop G area most often occurred on a state highway and involved a single occupant vehicle running off the roadway and overturning. The survivability of these types of crashes was greatly enhanced by seat belt usage. During the summer 2020, 76% of fatal crash victims were unrestrained, which was 12% higher than the state average. Although those percentages have receded, vigorous enforcement of the seat belt law remained a priority.

Traffic Crashes - 2020 Roadway Classification



Traffic Crashes - 2020





Troop H

Organized in 1946 • Located in St. Joseph, MO. • Serves 15 counties.



Capt. Clark N. Stratton
Commanding Officer

Captain James E. McDonald retired as commanding officer on March 1, 2020. Lieutenant Clark N. Stratton was promoted to captain and designated as the commanding officer of Troop H.

On March 12, 2020, Southwest Iowa Community College Criminal Justice Club arrived at Troop H for their Student Alliance experience. They were able to learn what the Missouri State Highway Patrol was all about. They spent the day with different divisions from the Patrol in both classroom and hands-on settings.

On August 2, 2020, Trooper Jonathan Lynch observed a large structure fire on South Poage Street in Pattonsburg, MO. He received information there was an occupant remaining in the residence. Disregarding his own safety, Tpr. Lynch entered the house. Unable to see due to thick smoke and flames, he began calling for the occupant to follow the sound of his voice, then assisted him out of the house to safety.

On August 26, 2020, Corporal Jeffery D. Maudlin conducted a traffic stop on Interstate 29 in Buchanan County for a traffic violation. Cpl. Maudlin noticed criminal indicators present and requested consent to search the vehicle, which was denied. Buchanan County K-9 arrived on the scene and performed an exterior sniff of the vehicle. After the K9 alerted on the vehicle, a subsequent search revealed approximately \$360,000 in cash.

On September 22, 2020, Troop H conducted its Community Alliance Program at Troop H Headquarters. For five weeks beginning September 22 and concluding on October 20, participants spent three hours every Tuesday evening learning about the Highway Patrol. Participants were in a classroom setting as well as conducting hands-on exercises with a variety of divisions within Troop H. Fifteen people graduated from this year's program.

On December 1, 2020, Sergeant Doug P. Little was off-duty watching television with his son at their residence. Sgt. Little heard a "pop," originating from the upstairs of the residence. He looked and saw his eight-year old daughter's bedroom door frame was on fire. He ran upstairs to see his daughter's room had flames all around the door. Sgt. Little gave instructions for his other children to exit the residence and call 911. He then forged through the flames in his sock feet and retrieved his daughter, shielding her from the flames while exiting the home. Sgt. Little sustained second and third degree burns

to his feet, neck, ears, and head. His daughter sustained only first degree burns due to her father shielding her from the flames.

On December 27, 2020, Buchanan County Communications requested assistance from the Troop H marine operations troopers after a suspect reportedly jumped from the Pony Express Bridge into the Missouri River. Corporal Kurt A. Schmutzler and Corporal Nicholas J. Greiner located the subject alive on the Missouri side of the river 20 feet up an embankment. The subject was transported to Mosaic Hospital in St. Joseph for treatment.



Troop I

Organized in 1950. • Located in Rolla, MO. • Serves six counties.



Capt. Eddie A. Blaylock
Commanding Officer

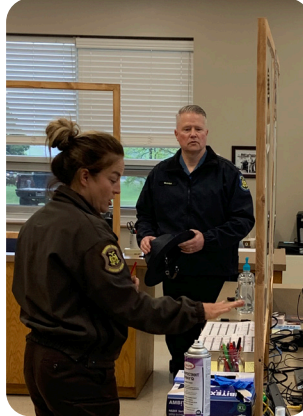
Troop I began 2020 with very minimal weather-related incidents. However, the coronavirus pandemic presented many challenges for the troop. Guidelines for safe operations changed weekly as employees learned more about the virus. Although Troop I employees and their families were affected, excellent service and enforcement continued.

The Troop I area experienced a notable decline in traffic volume during the pandemic. At the same time, troopers noted a drastic increase in motorists traveling at high rates of speed.

Driver examiners and motor vehicle inspectors did an amazing job with rescheduling appointments delayed due to the pandemic and following strict guidelines when services resumed. They made certain the public was served by streamlining the process to make sure drivers were able to test and have vehicles inspected.

Troop I's Mobile Field Force deployed to Jefferson City, Kansas City, and St. Louis in May to assist with civil unrest. During this time, several patrol vehicles were damaged when protestors threw rocks or bricks. Several officers on these details sustained minor injuries.

Restrictions of COVID-19 led Captain Eddie Blaylock to reach out to share Christmas cheer for the residents of the Missouri Veterans Home in St. James, MO. Normal visits were not allowed, so Troop I personnel delivered bags of gifts for residents on December 14.



DE Chief Nicole Stratman, Troop I, explains the safety measures employed in driver examination stations to Col. Eric Olson.



This photo shows one of the many excessive speeds cited.



Tpr. Isaac Cox, a U.S. Air Force veteran, and Tpr. Blake Rowden, a U.S. Marine Corps veteran, and Tpr. Ralicia Tyler, all Troop I, delivered gifts from Troop I employees to the Missouri Veterans Home in St. James, MO.



This pictures shows debris thrown at officers during civil unrest.



This patrol vehicle was damaged by rocks thrown by protesters.

Aircraft Division

The Missouri State Highway Patrol's Aircraft Division fleet consists of three helicopters, five single-engine airplanes, and one twin engine King-Air. These aircraft are operated by 11 full-time pilots and supported by two aircraft maintenance specialists and one administration office support assistant.

In May 2020, work began at the Aircraft Division hangar to repair the damage caused by the 2019 flood. During this flood remediation hangar project, administrative offices for Aircraft Division personnel previously located on the lower level were relocated to the second floor, as required by floodplain management regulation and building codes. On October 7, 2020, Aircraft Division personnel moved equipment into the new office space. Patrol aircraft also moved back into the hangar.

During 2020, the Aircraft Division transported shipments of Remdesivir to treat hospitalized coronavirus patients. Shipments of the drug were flown from Jefferson City, MO, to Cape Girardeau, MO, Hannibal, MO, Houston, MO, Sikeston, MO, and West Plains, MO. Both helicopter and fixed wing aircraft were used. These deliveries provided another opportunity for the Aircraft Division to serve and protect Missouri's citizens.

The use of the camera and mapping systems installed on Patrol aircraft resulted in greater efficiency during searches for missing and wanted persons. These systems also increased the safety of the motoring public during vehicular pursuits by allowing officers to follow at a safe distance. During 2020, the Aircraft Division assisted with 43 vehicular pursuits



The Patrol's Bell 407, at the Jefferson City airport, is ready to respond to a call for service.



The Patrol's KingAir 250, pictured at the Jefferson City airport in late 2020, returned after the remediation work was completed.



Capt. David K. Striegel
Director

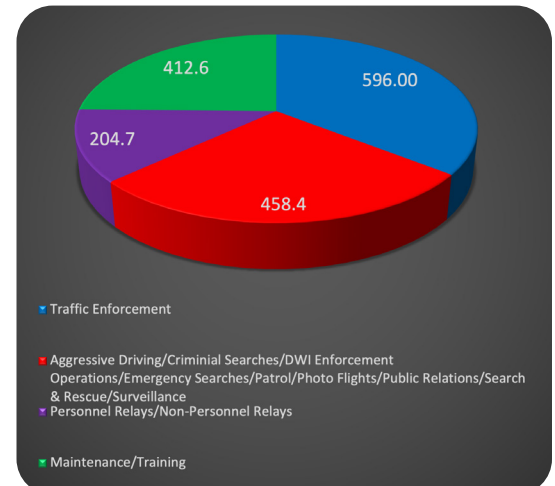
resulting in an apprehension 40 times (94 percent success rate).

The Aircraft Division provided personnel transport for elected officials, members conducting criminal investigations, and other state agencies. Flights traveled to various airports in Missouri and to locations in Arkansas, Illinois, Kansas, and Wyoming in 2020.



Cpl. Jon Cluver assists with the delivery of Remdesivir during the COVID-19 pandemic.

2020 Flight Hours



Water Patrol Division



Capt. Michael A. Petlansky
Director

The Water Patrol Division provides oversight of the Patrol's marine operations function, including the training of marine troopers. Administrative management of the boater education, navigational aids, and regatta programs are a primary function. The division also manages and coordinates the Patrol's Dive Team.

Boater Education

All boaters born after January 1, 1984, are required to take a boater education course and possess a boater education card while operating a vessel on Missouri lakes. This includes personal watercraft operators. The attendance in Patrol-sponsored courses continues to grow, as does awareness of our state mandatory education requirements.

Navigational Aid Regulation

The Water Patrol Division issues permits for all buoys and other navigational aids in Missouri. Over 5,000 buoy permits are maintained in the Patrol's automated buoy system. Buoy audits are completed by marine operations troopers each year on a percentage of the existing buoy permits to ensure compliance. Applications are approved based on state regulations after being investigated by a marine operations trooper and heard by the Patrol's Buoy Committee at a public hearing.

Regattas

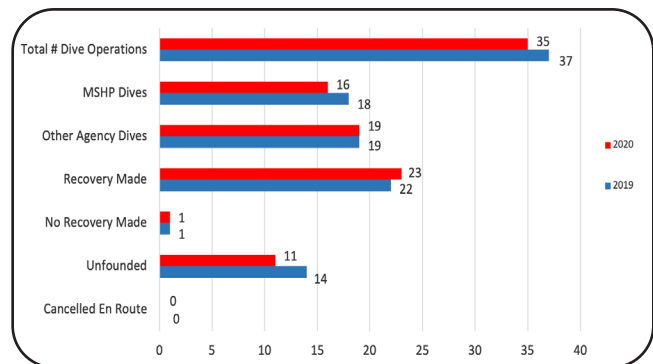
Regattas and organized events, such as parades, races, and fishing tournaments, require a permit from the Water Patrol Division. In 2020, the division issued 1,729

regatta permits. The division ensures permitted regattas do not create a danger to public safety or unduly disrupt navigation.

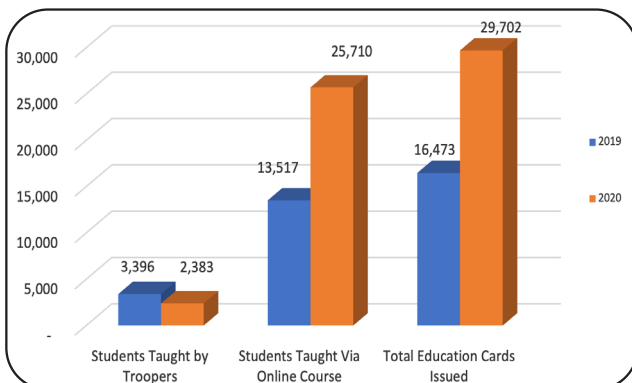
Dive Team

The Missouri State Highway Patrol Dive Team consisted of 13 divers in 2020, and was comprised of members assigned to both the highway and marine operations functions. Divers were requested to assist federal, state, and local agencies during the year. Dive operations include searches for bodies, weapons, vehicles, stolen items, and other public safety-related dives.

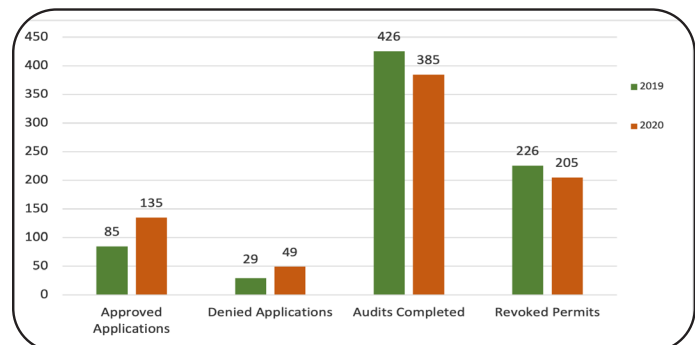
2019 Dive Operations



Boating Education



Navigational Aid Regulation



Criminal Investigation Bureau

Major Sarah L. Eberhard is commander of the Criminal Investigation Bureau with oversight responsibility for the Crime Laboratory, Drug and Crime Control, and Gaming divisions, and for the Missouri Information Analysis Center.



**Major Sarah L. Eberhard
Commander**

Crime Laboratory Division



Mr. Brian K. Hoey
Director

The Crime Laboratory Division provides forensic science support to the Missouri State Highway Patrol as well as over 600 other local, state, and federal law enforcement agencies. The eight laboratories in the division analyze physical evidence recovered from criminal investigations, offering forensic services in drug analysis, DNA analysis, toxicology, firearms, toolmarks, latent prints, and trace evidence.

Significant events in 2020:

- The General Headquarters Laboratory completed construction of an 8,000-square-foot addition to house DNA operations. Governor Mike Parson, Senator Dan Hegeman, Representative Sara Walsh, and DPS Director Sandra Karsten attended the ribbon cutting ceremony on December 2.
- The design phase of renovating the areas of the laboratory vacated by the DNA discipline began in December. This area of the laboratory will be renovated to accommodate the expansion and efficiency of latent fingerprints, firearms, and trace evidence.
- A lab evidence technician position at the Troop A kiosk was reclassified to a forensic laboratory technician position in DNA. This provides the laboratory additional personnel to participate more directly in the scientific processing of DNA evidence.
- Evidence lockers were installed at Troop A and Troop B headquarters. These lockers enable law enforcement stakeholders to securely, efficiently, and effectively submit evidence to the laboratory system without encumbering the labor of our personnel.
- Outsourcing of sexual assault kits began. The Crime Lab, in partnership with the Missouri Attorney General's Office, outsourced approximately 2,200 sexual assault kits and began receiving results.
- The Toxicology Section brought two additional LCMS instruments online. THC is now reported more accurately and reliably. Subsequently, there was an 85% increase in the number of suspected cannabinoid cases resulting in the confirmation of THC. Toxicology replaced aging GC/MS instruments to improve sensitivity.
- Due to a high demand for service, the DNA Case-work discipline implemented a more restrictive submission policy on property crimes.



Gov. Mike Parson cuts the ribbon to signify the completion of the Crime Laboratory Division's building expansion project. Pictured with the governor are (l to r) Sen. Dan Hegeman, Director Brian Hoey (Q/CLD), and Rep. Sara Walsh.

Division Of Drug & Crime Control

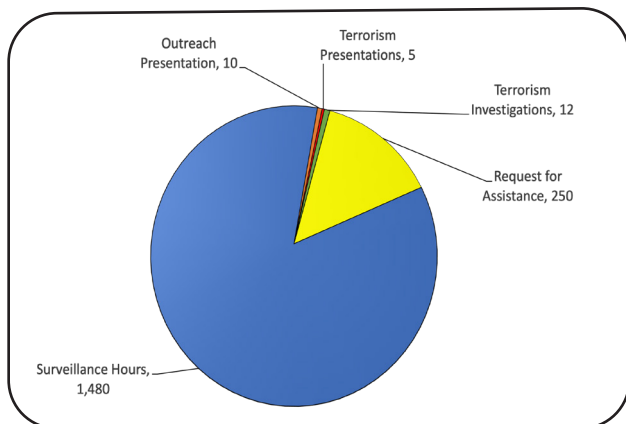


Capt. Paul D. Kerperin
Director

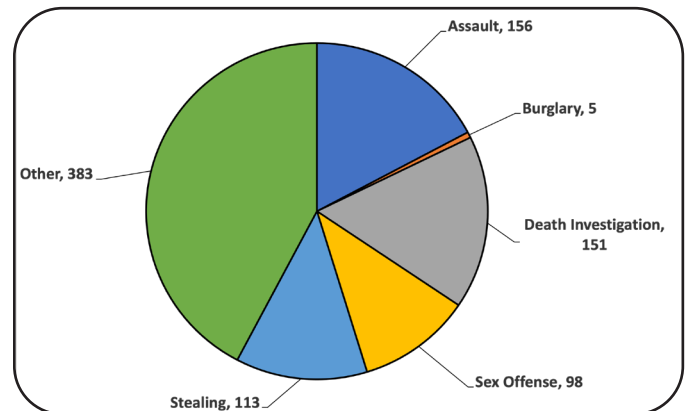
In 2020, the Division of Drug and Crime Control included the following: Criminal Investigative Units which include rural crimes investigators and illegal gaming investigators; polygraph examiners; Interdiction for the Protection of Children Unit; Digital Forensic Investigative Unit; Bomb Squad/Technical Services Support Unit; Narcotics/Vice Unit; Organized Crime/Anti-Terrorism Unit; Public Information and Education Unit; Violent Crime Support Unit; and HIDTA (High Intensity Drug Trafficking Area).

The following charts depict 2020 activity for some of the units within DDCC.

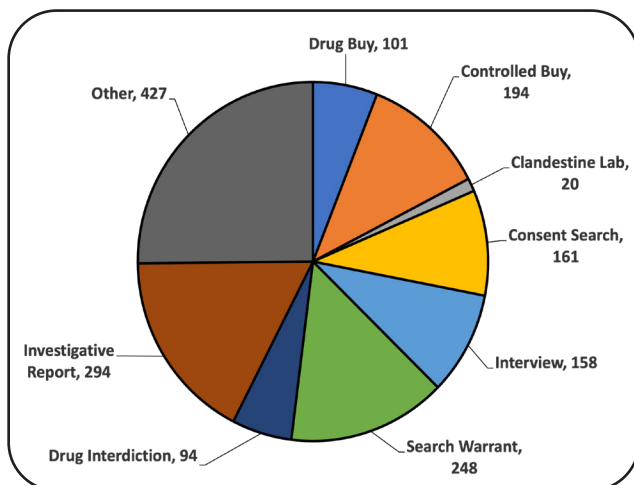
Organized Crime



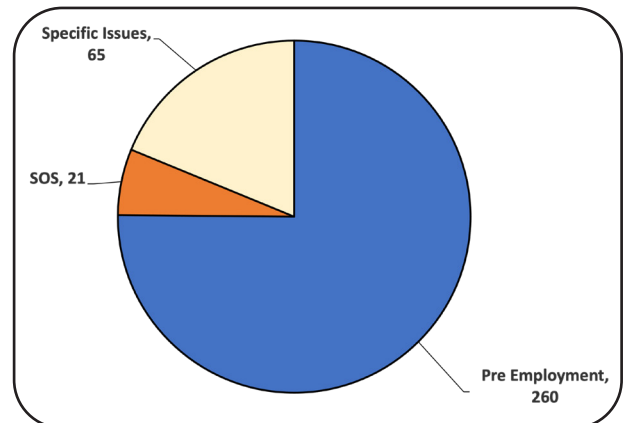
Criminal Investigative Unit Cases



Narcotics/Vice Unit Cases



Polygraph Examinations



Gaming Division



Capt. Larry W. Plunkett Jr.
Director

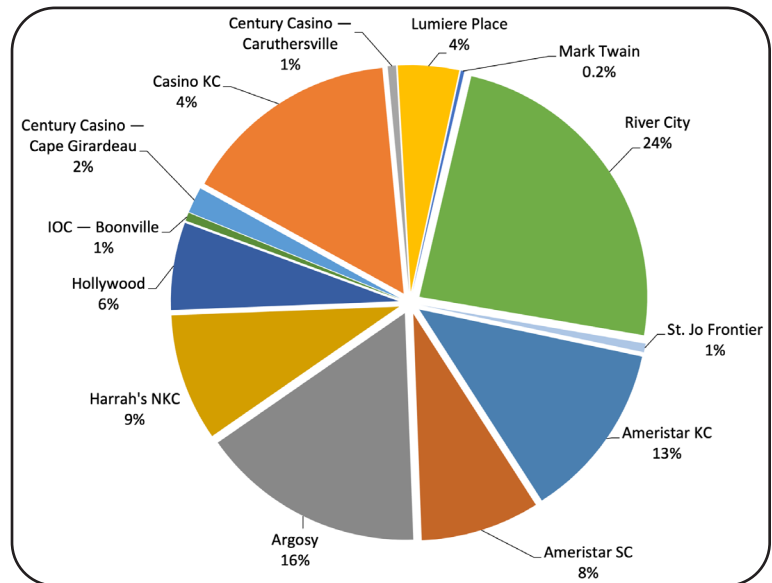
The Gaming Division has an authorized strength of 122 members and three civilian employees. The division is divided into three primary units: Administrative Services, Investigative, and Enforcement. The Administrative Services Section oversees division motor equipment/fleet management, training, criminal records/case management, overtime, recruiting, personnel actions, special projects, and overseeing division property control efforts.

The Investigative Unit conducts comprehensive background investigations of individuals, companies, and suppliers applying for licensure with the Missouri Gaming Commission. This section is responsible for conducting specialized investigations related to gaming offenses, white-collar crimes, and public corruption cases, as well as investigations related to Missouri's charitable gaming industry and statutory compliance reviews for all fantasy sports operators.

At the end of 2020, there were six Class A (corporate) licensees, 13 Class B (riverboat) licensees, 21 supplier/manufacturing companies, and 6,047 active occupational licensees, all of which had required some level of investigative and regulatory oversight by Patrol members. During 2020, investigators were involved with a total of 60 investigations. Of those, two were fantasy sports operators. The unit was also responsible for providing oversight and conducting investigations related to Missouri's 199 licensed charitable gaming operations.

During 2020, riverboat casinos were closed for over two months due to the coronavirus pandemic. During this time, division members were reassigned to various duties within the Missouri State Highway Patrol. During 2020 operational periods at the casinos, members assigned to the Enforcement Unit conducted 2,079 criminal investigations, made 3,255 arrests (2,472 misdemeanor/783 felony), and generated 1,540 Gaming Reports. Officers assigned to the Gaming Division processed 321 disassociated persons (problem gamblers) and reported hundreds of other regulatory matters.

2020 Casino Arrests Statewide



2020 Casino Gaming Reports

BOATS	TOTALS
Ameristar KC	283
Ameristar SC	122
Argosy	310
Harrah's NKC	171
Hollywood - STL	102
Isle of Capri - Boonville	28
Century Casino - Cape Girardeau	6
Casino KC	238
Century Casino - Caruthersville	23
Lumiere Place	110
Mark Twain	10
River City	116
St. Jo Frontier	21
TOTAL	1,540

Missouri Information Analysis Center



Capt. Ryan A. Burckhardt
Director

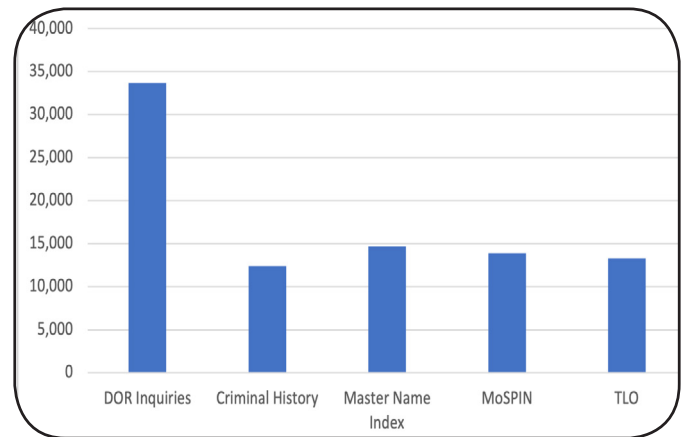
The Missouri Information Analysis Center is recognized by the U.S. Department of Homeland Security as the state fusion center. The MIAC is operational 24-hours per day to provide services and share information among authorized recipients. The purpose of the MIAC is to receive, gather, analyze, and disseminate information associated with counterterrorism efforts, homeland security initiatives, and criminal case support. This purpose is accomplished through tactical and strategic analytic work, along with special projects for geographically defined regions in Missouri.

The MIAC is staffed with a director, two assistant directors, and 20 Missouri State Highway Patrol criminal intelligence analysts. There is external agency staffing by analysts from the Missouri Army National Guard, Missouri Department of Corrections, and Missouri Department of Social Services. The U.S. Department of Homeland Security provides the MIAC with an intelligence officer. Part-time employees serve a critical role at the MIAC in support of training, data entry, and call-center staffing. MIAC analysts provide professional services and case support to federal, state, and local authorities across the entire nation as part of the national network of fusion centers.

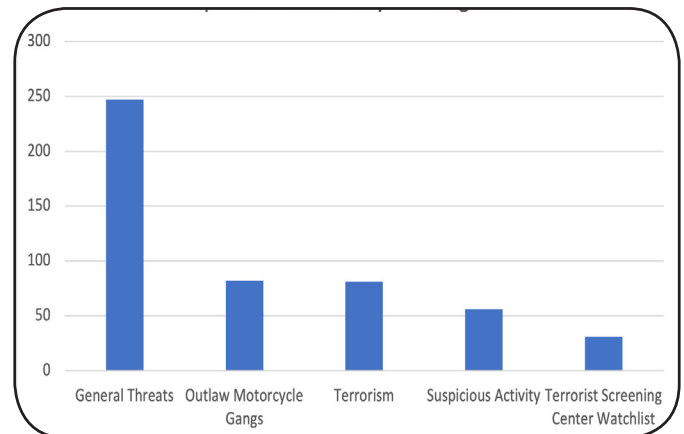
The MIAC collaborates with stakeholders on many projects, including the FBI National Threat Operations Center, the Missouri Attorney General Human Trafficking Task Force, the Courage2Report statewide school safety program, and a Cyber Intelligence program. The MIAC serves as the Missouri Missing Persons Clearinghouse.

Threats to life and tips on crimes or terrorism are developed, vetted, and disseminated to authorized local official and law enforcement to be resolved appropriately.

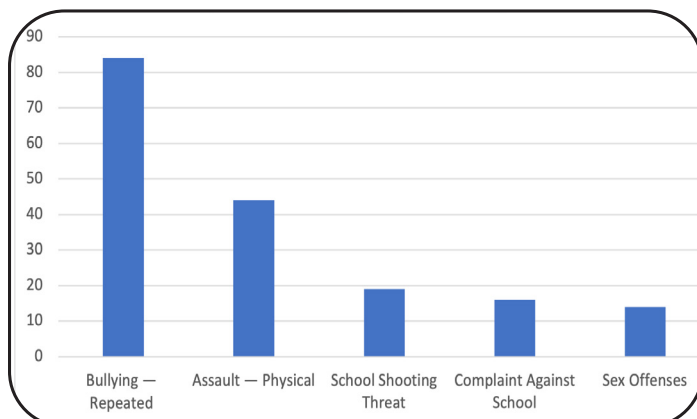
2020 Common Task Requests



2020 Common Threats



Courage2Report Tip Summary



Administrative Services Bureau

Major Vince S. Rice is commander of the Administrative Services Bureau with oversight responsibility for the Human Resources, Recruiting & Community Outreach, and Training divisions.



**Major Vince S. Rice
Commander**

Human Resources Division



Capt. Julie A. Kerr
Director

The Human Resources Division coordinates personnel and employee-related functions for Patrol components to further efforts in selecting and retaining a qualified workforce. The following represents a synopsis of operations performed by the Human Resources Division in 2020:

Administrative Services

- Processed 79 retirements and 117 resignations.
- Responded to approximately 3,500 SAM II and Time Reporting System inquiries.
- Scanned over 36,856 documents and converted them to digital form.
- Processed approximately 4,000 payroll/salary changes in SAM II.
- Conducted 83 one-on-one support incidents; made 12 referrals to mental health professionals; held 19 critical incident group debriefings through the DEFENSE program.
- Processed 654 employee personal data information changes.
- Processed 86 FMLA requests and 492 extended leave requests.
- Processed 252 Workers' Compensation Claims and one long-term disability claim.

Support Services

- Received and reviewed 1,657 external civilian applications for employment.
- Processed 1,850 personnel action requests, i.e., new hires, promotions, reclassifications, transfers, salary adjustments, table of organization changes, etc.
- Coordinated 177 career opportunity/selection processes (52 for members and 125 for civilians; 41 internal and 84 external).
- Coordinated two student internships.
- Activated over 2,300 personnel in MO Learning (powered by LinkedIn Learning).

Trooper Selection Process

- Processed one member reinstatement.
- Processed two Trooper Selection Processes:
 - 110th TSP — 528 applicants
 - 111th TSP — 596 applicants
 - 388 Written Examinations
 - 345 Fitness Tests
 - 288 Polygraph Examinations
 - 222 Background Investigations
 - 170 Oral Interviews
 - 140 Psychological and Medical Examinations

Recruiting & Community Outreach Division



Capt. Benjamin C. Jones
Director

The role of the Recruiting and Community Outreach Division is to develop closer relationships with individuals, groups, and businesses in communities that may not frequently interact with the Patrol. Division members work to recruit qualified and diverse candidates for the position of trooper and for the more than 60 civilian career classifications within the Patrol. Additionally, this division oversees the mentor program and assists the Human Resources Division with trooper applicant testing and Equal Employment Opportunity investigations.

The Recruiting and Community Outreach Division is very active on social media through Facebook, Twitter, and Instagram. RCO members provided numerous videos for the Patrol's new YouTube channel showing potential applicants the variety of uniformed and civilian career opportunities within the organization. RCO maintained a strong presence through Internet, print, and digital advertising, radio, and state/national newspapers and magazines.

In 2020, members of the Recruiting and Community Outreach Division attended 146 recruiting and outreach events. Some of these activities included the following:

- Missouri State Highway Patrol Trooper Recruiting
- Patrol University — six-week program for criminal justice students at Missouri State University in Springfield, MO
- Youth Career Days at GHQ — Troop E Explorer Post
- “Replenish to Finish” back-to-school fair in Kansas City
- Martin Luther King Jr. event in St. Louis
- Community outreach event at Oak Chapel Baptist Church in Guthrie, MO
- Hispanic Leaders Group of Greater St. Louis event in Jefferson City, MO
- Hire Heroes-USA Veterans virtual career fair
- Food distribution events in Charleston, Poplar Bluff, Malden, Caruthersville, Mountain View, Kansas City, Springfield, and St. Louis, MO
- Mexican Independence celebration in Springfield

- “National Night Out” in St. Joseph, MO
- Partnered with the Guadalupe School in Ferguson, MO, to assemble playground equipment and bicycles for the students.
- Clothing distribution at Jose’s Boxing Therapy Gym in St. Louis, as well as communities in Poplar Bluff and Caruthersville
- October 31st Drive-Thru Spectacular Event, Springfield and Joplin, MO
- Participated with the Lincoln University Cooperative Extension (LUCE) in the “Bridging the Gap” event in Charleston, MO.
- Hispanic Capitol Day youth event in Jefferson City
- Hispanic Leaders Group of Springfield/SW Missouri participant
- Clothing distribution for the children at the Guadalupe School in Ferguson and the St. Cecilia School in St. Louis
- Shop with a Hero event in Kansas City.
- Numerous virtual/in-person college career fairs and events throughout the state/country
- RCO provided virtual Recruiter Training for 117 part-time recruiters.

Administrative

The Recruiting and Community Outreach Division completed eight consultations regarding Equal Employment Opportunity-related inquiries.

Assisted the Human Resources Division with exit interviews for the 109th and 110th recruit classes.

Training Division



Capt. Joseph L. Armistead
Director

The Missouri State Highway Patrol's Training Division provides centralized training programs at the Law Enforcement Academy in Jefferson City, and prepares, conducts, and coordinates continuing education, management training rule, and recertification courses. The Academy is an approved peace officer training center under Chapter 590, RSMo. As such, it provides certified basic and career enhancement courses to any law enforcement officer upon proper application and payment of appropriate fees.

The Academy graduated 21 new troopers in 2020. The 109th Recruit Class began training on January 6 and graduated June 26, 2020. The 110th Recruit Class began training on August 3 and will graduate on January 20, 2021.

Construction on an outdoor firing range was completed in 2020. Located on Missouri Highway 179 north of State Surplus Property, the new range accommodates rifles, shotguns, and pistols. Prior to this facility, the Patrol did not have an outdoor range. Each range also includes a pavilion with lights and electrical outlets. The facility includes a classroom, shoot house (concrete/ballistic structure for tactical training), bomb disposal area, and parking. The range was first used by the Commercial Vehicle Enforcement Division's commercial vehicle officer 600-hour basic school on September 21, 2020.

The Academy provided Marine Enforcement Training for eight incumbent members during a four-week course. The training focused on watercraft law and crash investigation, boat operation, stop and approach tactics, water survival, and related topics. Additionally, Academy staff scheduled one separate three-day Basic Boat Operation course and one four-day Swiftwater Rescue course for 20 personnel.

The Academy hosted three First Line Supervision courses, in which a total of 109 students were trained. One Management Development course was held, totaling 18, and 19 students attended the Executive Development course. One Police Leadership the West Point Model (PLWM) school began in February, but was postponed due to COVID-19.

In 2020, 25,138 seats were occupied during the 1,823 Patrol recertification

sessions. Also, in 2020, 8,581 seats were occupied in 613 continuing education classroom sessions, totaling 76,698 session hours of continuing education training.

In a cooperative effort with Mineral Area Community College in Park Hills, MO, 15 students applied for college credit for their studies at the Patrol Academy in 2020.

The MultiMedia Unit received 373 written requests for MultiMedia work in 2020, which is a 2.6% decrease from 2019. Some of that work included video clip conversion, technical assistance, media duplication, and special projects. MultiMedia uploaded and coordinated all training videos, documents, and tests to the PowerDMS system agencywide. One of the major responsibilities of the MultiMedia Unit is to provide audio-visual support for the recruit classes throughout their training.



DPS Director Sandra Karsten (center) cut the ribbon officially opening the Patrol's outdoor firing range in Jefferson City, MO. Pictured with her are: Lt. Joey Day (Q/TND), Major Mike Turner (Q/SSB), Director Cathy Brown (Q/FFD), Mr. Bruce Dawson (Gredell Engineering), Col. Eric Olson, Major Vince Rice (Q/ASB), Major Tony Flannigan (Q/TSB), Lt. Col. Lance MacLaughlin, and Major Greg Smith (Q/FOB).

Support Services Bureau

Major Michael A. Turner is commander of the Support Services Bureau with oversight responsibilities for the Commercial Vehicle Enforcement, Driver & Vehicle Safety, and Fleet & Facilities divisions; and capital improvements.



Major Michael A. Turner
Commander

Commercial Vehicle Enforcement Division



Capt. Kevin C. Kelley
Director

The Commercial Vehicle Enforcement Division coordinates the uniform enforcement of commercial vehicle laws and regulations. The division is currently comprised of 82 commercial vehicle officers and commercial vehicle inspectors who operate 21 fixed weigh stations and 22 portable scale trucks. In addition, the Patrol has 34 commercial vehicle enforcement troopers and approximately 35 other troopers who are certified to perform various levels of the North American Standard Inspections that enhance the Patrol's commercial vehicle enforcement efforts.

In 2020, the CVE Division graduated one commercial vehicle officer class. The 10th CVO Class completed 21 weeks of training and filled vacancies in Troops A, C, E, F, and G. The class was comprised of six new hires and six incumbents who were transitioning to CVO.

One major construction project was completed in 2020. The CVE Division replaced the aging platform scale at Post E2 North on Interstate 55 in Pemiscot County. The new scale opened on January 14, 2020.



Tpr. Bill Abel (C) conducts an inspection at C4 West on Interstate 70 in St. Charles County.



CVO II James Rector (A) conducts an inspection in the Troop A area.



CVO II Michael Howe (D) conducts an inspection at D4 East on Interstate 44 in Newton County.



The 10th CVO Class graduated October 30, 2020.

Driver & Vehicle Safety Division



Capt. Darewin L. Clardy
Director

The Driver and Vehicle Safety Division's two distinct sections—Driver Examination and Motor Vehicle Inspection—function separately. Both sections faced significant challenges in continuing operations during the 2020 coronavirus pandemic. Troop personnel made numerous adjustments throughout the year to maintain operations. The division's administrative personnel took the necessary steps to minimize exposure risks while maintaining exceptional customer service to the general public, troop personnel, and representatives of other state agencies.

The Driver Examination Section is tasked with the statewide administration of driver testing to ensure that Missouri licensed drivers have the skills and knowledge of Missouri traffic safety laws necessary to safely and competently navigate Missouri roadways. Driver testing is conducted in 158 driver examination locations across the state of Missouri, with offices located in all 114 counties and the city of St. Louis. Fifteen of these offices serve as CDL test sites.

The Motor Vehicle Inspection Section is responsible for the statewide administration of MVI programs, including the Motor Vehicle Safety Inspection Program, the School Bus Inspection Program, the VIN/Salvage Examination Program, and the Emissions Inspection Program in the St. Louis area.

The Driver and Vehicle Safety Division provides oversight to more than 225 driver examination personnel and 60 motor vehicle inspection personnel assigned to the nine Patrol troops throughout the state of Missouri.

During calendar year 2020, the Driver Examination Section reported:

- Non-CDL Class E, F, & M Written Examinations, 339,849
- CDL Written Examinations, 133,318
- Total Written Examinations, 473,167
- Non-CDL Class E, F, M, & S Skills Tests, 137,935
- CDL Skills Tests, 30,137
- Total Skills Tests, 168,072

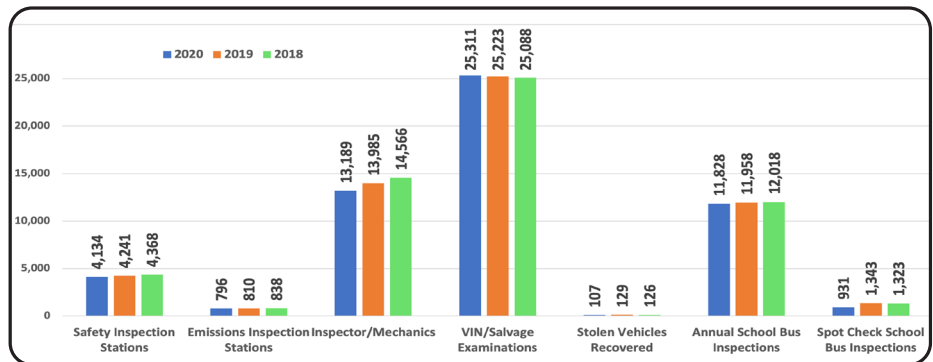
During calendar year 2020, the Motor Vehicle Inspection Section reported:

- Estimated Statewide Safety Inspections Performed, 1,928,028

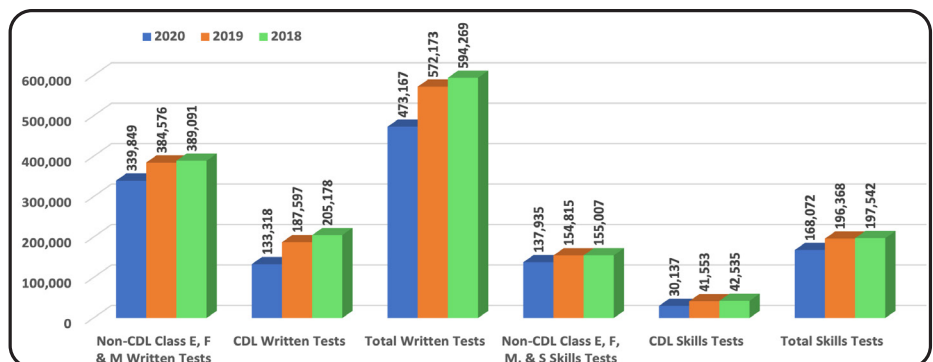
- Licensed Missouri Safety Inspection Stations, 4,134
- Licensed Emissions Inspection Stations, 796
- Licensed Inspector/Mechanics, 13,189
- VIN/Salvage Examinations Performed, 25,311
- Stolen Vehicle Recoveries, 107
- Annual School Bus Inspections Performed, 11,828
- Spot Check School Bus Inspections Performed, 931

Total 2020 state revenues of the Driver and Vehicle Safety Division were \$5,104,452.20, which included \$2,930,823.90 related to the Motor Vehicle Safety Inspection Program and \$2,173,628.30 related to the Emissions Inspection Program.

Motor Vehicle Inspection Operations



Driver Examination Operations



Fleet & Facilities Division



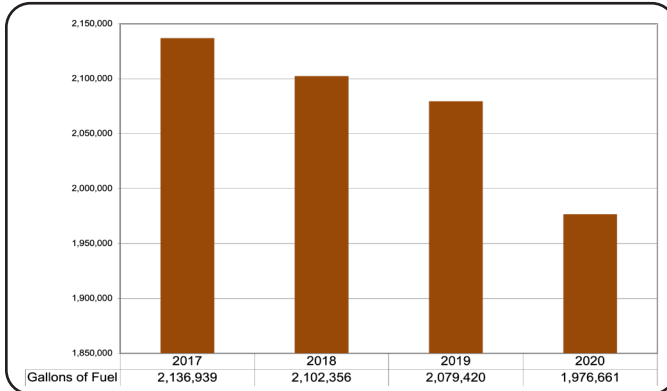
Ms. Catherine F. Brown
Director

The Fleet & Facilities Division directs the procurement, assignment, maintenance, repair, and eventual sale of Missouri State Highway Patrol vehicles and vessels. There were 1,407 motor vehicles and 160 vessels in operation within the Patrol fleet in 2020. Important statistics pertaining to the Fleet & Facilities Division are shown in the charts included with this report. Each chart represents data for years 2017 through 2020.

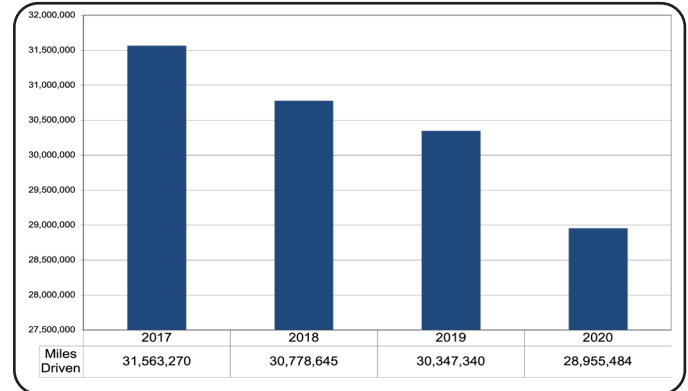
The Fleet & Facilities Division is also responsible for building and grounds maintenance and janitorial services at the General Headquarters complex (Waggoner Building, Annex, Warehouse) and other Patrol facilities in the Jefferson City area. The division provides support to Patrol building and grounds maintenance staff statewide and works closely with the Office of Administration's Division of Facilities Management, Design and Construction Division, on statewide capital improvements and maintenance/repair projects. The division also manages numerous lease arrangements for Patrol operations around the state. Some of the major Patrol facility maintenance and repair projects completed in 2020 included:

- Built addition to GHQ/Annex for DNA functions.
- Built outdoor, 30-lane firing range-GHQ.
- Remediated aircraft hangar (GHQ) due to flooding in May 2019.
- Replaced Troop H's Crime Lab roof.
- Replaced majority of concrete parking and drive areas at GHQ.
- Replaced main water service to the Waggoner Building at GHQ.
- Replaced roof on both evidence storage buildings at GHQ.
- Replaced roof over evidence storage area at Troop E.
- Replaced radio tower at Troop A.
- Installed new storage building at Troop I.

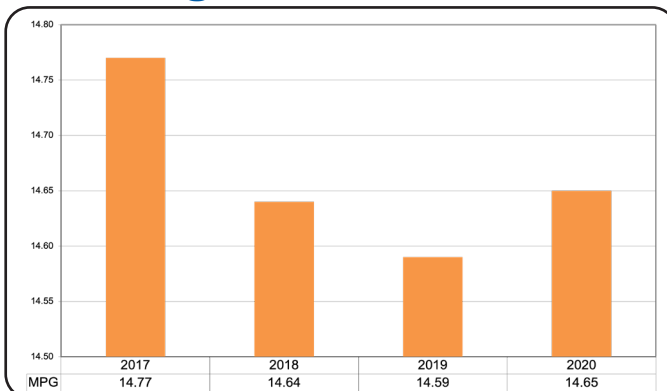
Fuel Consumed



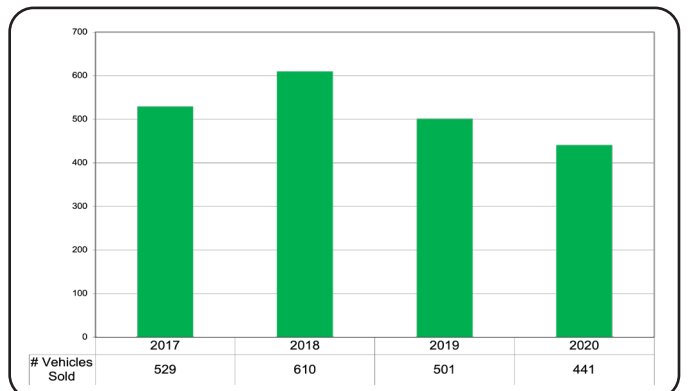
Miles Driven



Average Miles Per Gallon



Number Of Vehicles Sold



Technical Services Bureau

Major David A. Flannigan is commander of the Technical Services Bureau with oversight responsibility for the Communications, Criminal Justice Information Services, and Patrol Records divisions.



Major David A. Flannigan
Commander

Communications Division



Mr. J. Corey Chaney
Director

The Communications Division maintains and operates a 24-hour communications network covering the nine troop areas located throughout the state. This network supports communications with the public, troopers, communications personnel, and other state and local public safety agencies. Communications technicians strip radio equipment from vehicles being turned in, quality check and upgrade as needed, and then reinstall the equipment into new vehicles. Division communications engineers provide technical support for the Missouri Statewide Interoperability Network for both the Patrol and all user agencies, to include installation, preventive maintenance, upgrades, and repairs.

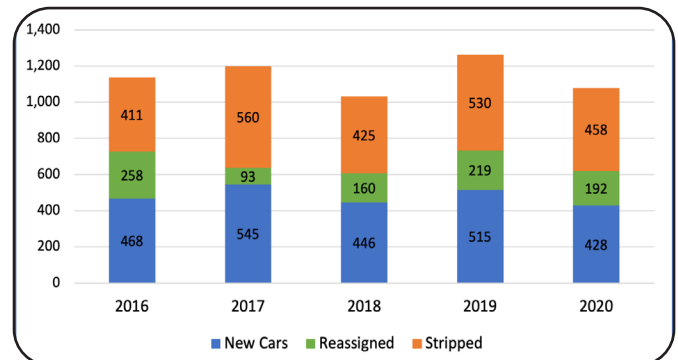
Division Communications Training and Operations staff manage critical applications supporting radio and

mobile device operations. Communications operators created 653,045 calls for service in the Computer-Aided Dispatch system and answered 74,815 calls on the *55 highway emergency line. Due to the coronavirus pandemic, 177 communications applicants tested *virtually* for potential employment with the Patrol.



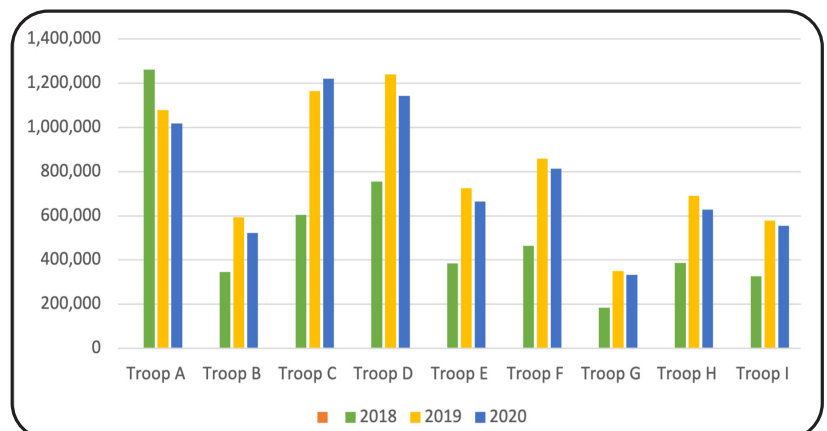
Comm. Tech. Eng. James Adkins adjusts antennas on Troop D's SWAT vehicle.

Radio Shop Car Installs



Comm. Oper. III Gerald Leigh is shown working in the Troop D SWAT vehicle.

MOSWIN Push-To-Talk Console Totals



Criminal Justice Information Services Division



Capt. Christopher S. Jolly
Director

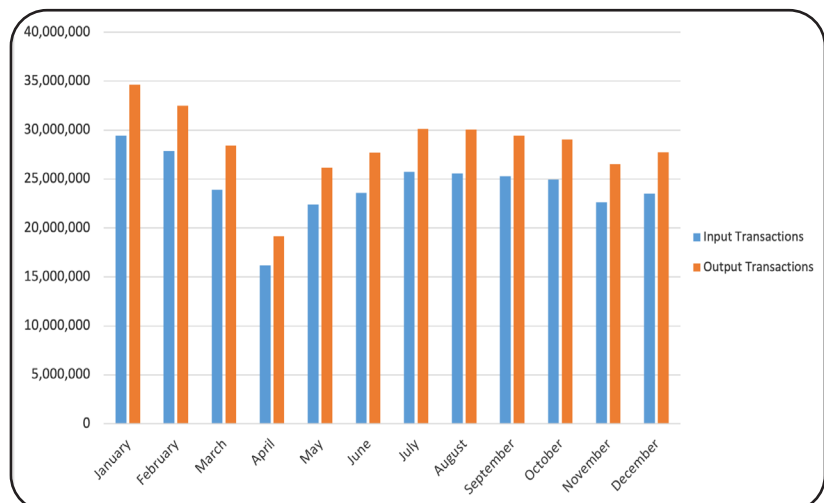
The Criminal Justice Information Services Division provides 24/7 service and support to criminal justice entities. As the state's Central Repository, CJIS Division compiles and disseminates complete and accurate criminal history record information, trains and audits MULES system users, oversees the Missouri Sex Offender Registry, and ensures electronic criminal justice data remains secure. Additionally, CJIS-IT provides information technology solutions and support for Patrol and statewide criminal justice information technology initiatives.

- Missouri Automated Criminal History System provided 158,614 fingerprint-based, and 379,833 name-based background check responses in 2020.
- Missouri's State Rap Back Program provided 1,358 notifications of arrests. The Federal Rap Back Program provided 269 notifications of arrests occurring outside Missouri.
- In 2020, 86,568 registrations by sex offenders occurred, of which 93% were conducted electronically using the Sex Offender Registration System. At year-end, there were 17,451 offenders listed on the registry.
- Missouri Automated Fingerprint Identification System houses over 5.7 million fingerprint sets. In 2020, CJIS processed over 390,000 fingerprint submissions, resulting in positive identification rate of approximately 67%. Additionally, over 6,000 latent fingers and palm prints were entered/searched through the AFIS, resulting in an estimated 5,000 identifications.
- Missouri Rapid-ID program includes over 900 deployed devices and over 300 livescans, which provide two-finger identification capability. In 2020, over 30,000 Rapid-ID searches were performed, resulting in a 69% identification rate on hand-held devices, and an 86% identification rate on livescan devices.
- The annual CJIS Conference was postponed due to the coronavirus pandemic.
- The MULES Training Unit hosted 273 classes to provide instruction to 3,310 attendees.
- Of 1,151 agencies requesting fingerprint-based criminal record checks for noncriminal justice purposes, CJIS-provided services included: 155 agency

audits, 109 training sessions for 249 attendees, and 43 agencies received ORIs.

- Livescan Trainer classes included 54 certification, 15 train-the-trainer, eight N-DEX, four Rap Sheet, 16 CCH reporting, and one Sex Offender Registry.
- MULES Access Integrity Unit conducted 38,993 quality checks and validated 2,297 individual ORIs.
- In 2020, CJIS audits included 142 MULES/NCIC, 30 MIBRS, and five N-DEX compliance reviews. The 33 POST-approved MIBRS training sessions welcomed 472 students. Monthly UCR reports processed totaled 4,874.

2020 MULES Transactions



Patrol Records Division



Capt. Brent J. Drummond
Director

The Patrol Records Division serves as the data repository of statewide motor vehicle and boating crash reports, alcohol- and drug-related traffic offenses, dispositions on all Missouri State Highway Patrol arrests, and statewide assignment of unique numbers for inclusion on Uniform Citations (UC). The division also maintains Missouri's Fatality Analysis Reporting System for the National Highway Traffic Safety Administration, and the Custodian of Records for the Missouri State Highway Patrol.

In 2020, Patrol troopers reported 33,068 motor vehicle traffic crashes to the Patrol Records Division. This was a decrease of 3,166 crashes from the previous year. In addition, the division processed 251,587 court dispositions to the Traffic Arrest System/DWI Tracking System as a result of the arrests made by troopers.

The division accepts traffic crash reports in an electronic format from various local agencies. A total of 139,611 electronic reports, from 335 local agencies and the Patrol, were processed in 2020. This is a dramatic increase when compared to 2015, considering only 169 local agencies submitted electronic crash reports to the Patrol Records Division that year. Currently, approximately 80 percent of agencies submit crash reports electronically. The advantages of the electronic submission of reports includes more timely analysis of crash data and relieving local agencies from the requirement to forward paper copies of reports to the Patrol; thereby freeing their personnel for other duties.

2020 Traffic Crash Statistics*

In 2020, Patrol troopers and local agencies' officers reported 131,107 motor vehicle traffic crashes to the Patrol Records Division. This was a decrease of 25,941 crashes from the previous year. These reports revealed 986 people were killed statewide and 47,812 injured during the year. This is equivalent to one person being killed or injured every 9.28 minutes on Missouri trafficways.

** The statistics in this paragraph are preliminary (through November 2020) as crash reports are still being processed. Statistics for all Missouri law enforcement agencies will be found on the Patrol's website, www.mshp.dps.mo.gov, within the Statistical Analysis page after all reporting is complete.*

Boating Crashes/ Accidental Drownings

In 2020, Patrol officers investigated 203 boating crashes. This was an increase of 38 crashes from the previous year. These reports revealed 14 people were killed and 106 injured. Troopers also investigated incidents of 51 accidental drownings.

Custodian of Records

In 2020, the Custodian of Records section received 6,662 requests for copies of records and/or reports maintained by the Patrol. On average, the Custodian of Records section averaged 555 requests per month in 2020, as compared to only 415 per month in 2016. This was an increase of 34% when compared to five years ago.

Executive Services Bureau

Major Lance M. MacLaughlin is commander of the Executive Services Bureau with oversight responsibility for the Budget & Procurement and Research & Development divisions, and governmental affairs.



Major Lance M. MacLaughlin
Commander

Budget & Procurement Division



Capt. Michael W. Watson
Director

The division prepares and presents the Missouri State Highway Patrol budget requests to the governor. It analyzes Patrol expenditures to identify trends that need to be included in future budget requests. The division maintains records of all expenditures incurred and all revenue received by the agency during the year, and uses this information in preparing future budget requests and to provide information for the state auditor. Division personnel also coordinate the Patrol's fiscal response to legislation filed by the members of Missouri's General Assembly.

Financial

This section prepares financial projections and reports, and performs budget maintenance and analysis. Division personnel oversee accounts payable and accounts receivable for the Patrol, including the processing of vendor payments, employee expense, and uniform allowance reports. In addition, employees are responsible for deposits made for the Patrol.

Grants

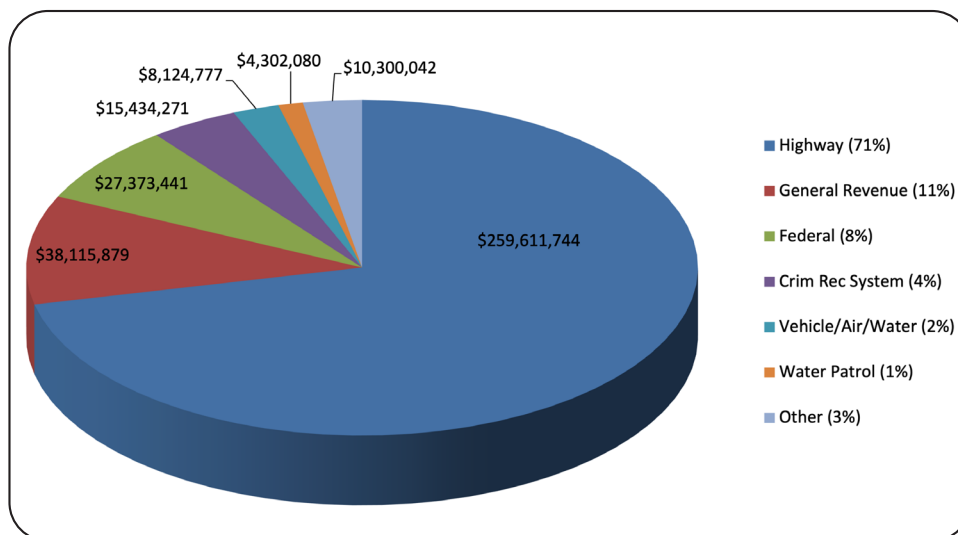
The grants section is the central point of contact for the Patrol's grants program. Personnel assigned are responsible for the coordination of all grant-related

activities for the Patrol, including the identification of alternate funding sources, facilitation of grant applications, monitoring of in-house grant activities, and administration of sub-awards.

Supply & Procurement

The supply and procurement section coordinates Patrol purchases. Section personnel maintain a stock of necessary supplies and issue them as needed to agency employees throughout the year. The section maintains an inventory record of assets owned by the Patrol. Section personnel also produce forms, brochures, and other printable material in line with the operation of the Patrol for use by people inside and outside the organization.

FY19 Operating Budget By Fund Source



Governor's Security Division



Capt. Dusty L. Hoffman
Director

The Governor's Security Division is responsible for providing security for the governor and his immediate family, visiting governors, and other dignitaries.

During 2020, the division provided protective services to Governor Michael L. Parson and First Lady Teresa Parson. Individual Governor's Security Division officers were assigned to 48 out-of-state travel days and 892 travel days in cities across the state of Missouri.

During 2020, the division handled advance and security for the National Governor's Association Winter meeting in Washington, D.C., and Super Bowl LIV in Miami, FL, where the Kansas City Chiefs beat the San Francisco 49ers.

Division members were trained in active shooter scenarios and assisted the Missouri State Highway Patrol Academy in the instruction of basic and dignitary protection courses for Patrol and outside agencies.

Gov. Michael Parson and First Lady Teresa Parson are pictured with members of the Governor's Security Division.



Gov. Michael Parson and First Lady Teresa Parson enjoyed a visit to Bass Pro while Cpl. Matthew Rice (Q/GSD) provided security.

Research & Development Division



Capt. Jason N. Crites
Director

The Research and Development Division is a support component charged with the management of various agency administrative functions. RDD efforts support the continued accomplishment of the Missouri State Highway Patrol's mission by providing internal services and risk mitigation to the agency and its members. During 2020, RDD accomplished the following:

Division Collective Projects

- Coordinated creation of the Show-Me Integrity Accountability portal.
- Coordinated the agency internal after-action report for COVID-19.
- Generated an agency COVID-19 After-Action Report for submission to the governor's office.

Organizational Support & Administrative Services Section

Directives

- Reviewed, amended, or added 129 directives.
- Published 172 component directives and 80 agency directives in PowerDMS.
- Separated open from closed policies, designated closed policies as agency special orders, shared open policies with the public.

Forms & References

- Converted to PowerDMS to manage forms review process, greatly improving efficiency.
- Reviewed 360 forms.
- Rescinded 15 forms.
- Created three new forms.

CALEA Accreditation

- Successfully completed Year 1 Internet-based CALEA policy and standards assessment.
- Reviewed 1,350 proofs of compliance and submitted 750 of those to demonstrate the Patrol's compliance with CALEA standards.
- Four division personnel attended the 2020 CALEA Conference virtually.

Strategic Planning

- Strategic Planning Committee met via Webex.
- Updated the Strategic Plan with a new objective related to leadership development.

Statistical Analysis & Internal Support Services Section

Staff Inspections

- Budget and Procurement Division
- Missouri Information Analysis Center
- Troop H
- Aircraft Division
- Crime Laboratory Division
- Commercial Vehicle Enforcement Division
- Troop D
- Training Division

Compressed Staff Inspections

- Research and Development Division
- Fleet and Facilities Division
- Professional Standards Division
- Water Patrol Division
- Gaming Division
- Troop B
- Troop C

Property Control

- Inspected 13 component property control rooms and the GHQ property control bunkers.

Statistical Analysis Center

- Completed the Traffic Crash Compendium.
- Completed analysis and reporting regarding racial profiling, use of force, and vehicular pursuits.
- Completed 60 ad-hoc requests for statistical analysis.
- Received grant funding from the Missouri Department of Transportation to continue predictive analytics efforts designed to reduce traffic fatalities. Initiated testing and evaluation of predictive model.
- Received grant funding from the Bureau of Justice Statistics to update Crime in Missouri reports.
- Completed the 2020 Public Opinion Survey.

National Violent Death Reporting System Unit

- Violent death case files collected from 405 police departments and sheriff's offices.
- Conducted outreach at Missouri Sheriffs Conference.
- Analyzed 1,490 case files and entered research data into system.

Summary Of Arrests *

Traffic Arrest Summary Totals

Alcohol- & Drug-Related Driving Violations.....	6,641
Commercial Motor Vehicle Violations.....	7,623
Driver Lic. & Safety Responsibility	37,537
Hazardous Vehicle Condition Violation.....	43,715
Motor Vehicle Inspection Violations.....	24
Other Hazardous Moving Violations	19,176
Other Traffic Felony Violations.....	458
Other Traffic Misdemeanor Violations	573
Registration & Ownership Violations	22,519
Speed Violations.....	83,822

Criminal Arrest Totals

Criminal Felonies.....	5,967
Criminal Misdemeanors.....	15,230

Boating Arrest Totals

Boat/Motor Registration Violations	59
Boating Alcohol & Drug Violations	92
Boating Flotation Violations	83
Boating Navigation Violations	52
Other Misd. & Inf. Boating Violations.....	245
Personal Watercraft Violations	38

Warrant Arrests 9,906

Juvenile Referrals 151


* Preliminary statistics effective May 4, 2021.



Missouri State Highway Patrol

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 [mshptrooper](https://www.instagram.com/mshptrooper)

 [@MSHPTrooperGHQ](https://twitter.com/MSHPTrooperGHQ)

 [YouTube](https://www.youtube.com)



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